

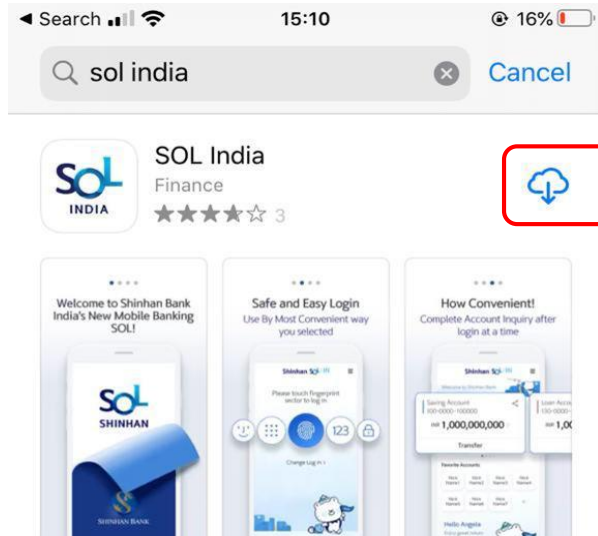
SOL App

User Manual

New User Registration and Login Process

Step 1

- Download the App from Play store or App store" SOL INDIA", install and open it
- Select The preferred language ENGLISH/KOREAN
- Click on Register Button



Please select your preferred language.



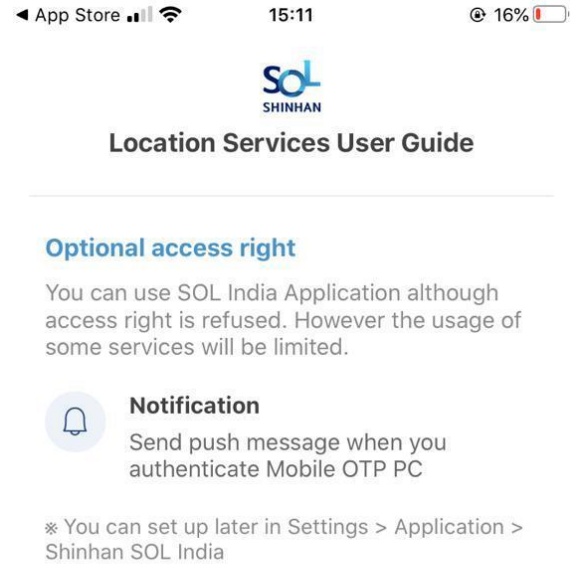
English

한국어

Register

Step 2

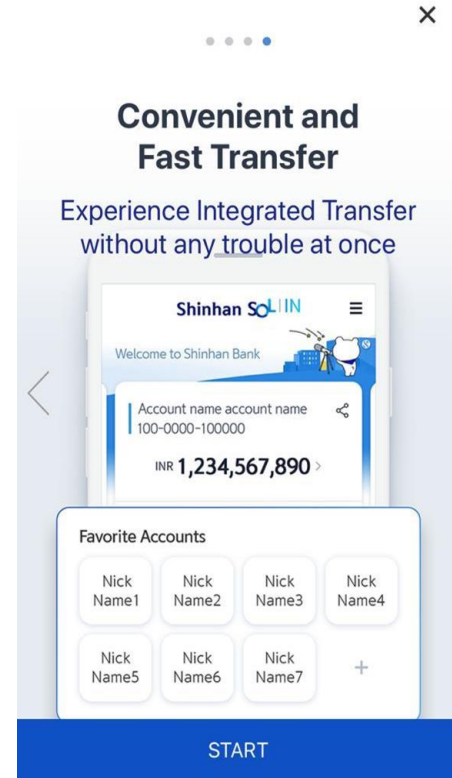
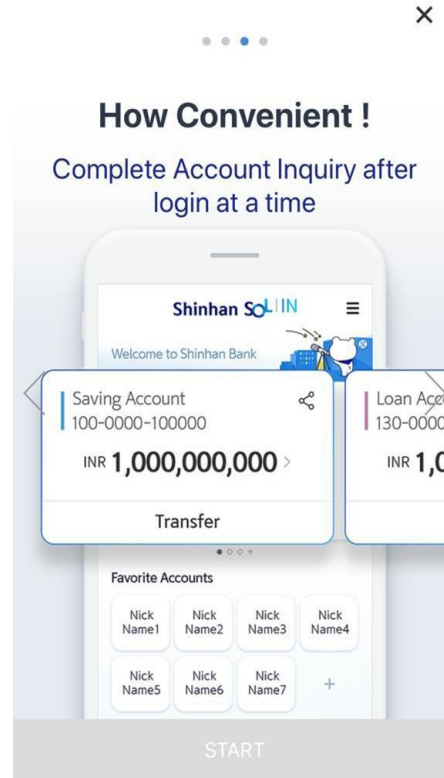
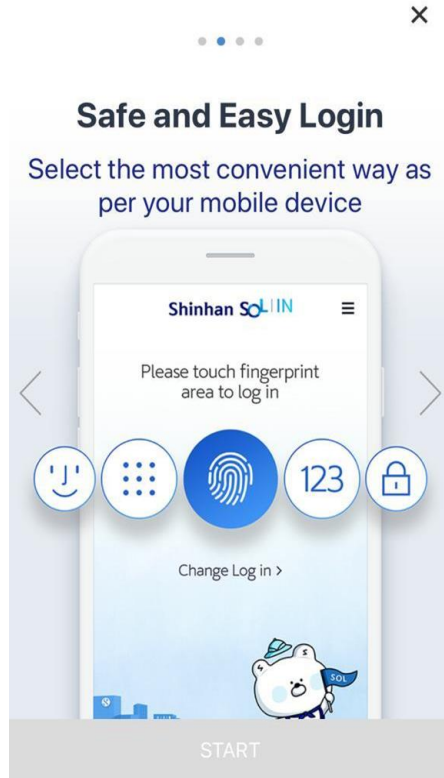
- Confirm the Location services and user guide for SOL INDIA by clicking on “CONFIRM” button



Reject

Confirm

Step 3 - Click ">" for exploring features App screens, Click on Start



Step 4 - New Login

- Enter Internet Banking ID And password
(Mandatory for First time Login)

◀ App Store 15:13 16%

Shinhan SOL INDIA


Please enter your ID and Password

Enter ID

Enter Password

[Find ID](#) | [Reset password](#)

[Change Login method](#) >



Step 4 - New Login

- After successful Login, Checkout the guide for how to use
- Click on Register button



How to use

Thank you for using Shinhan Bank.

When you first use the mobile banking service, you need some confirmation and registration process.



Security device verification

Verifies your security device issued from the branch.



Set pass mark

Set up a pass mark to protect your information from identity theft and various online crimes.



User password change

For security reasons, change the temporary password issued from the branch to your own

Register

Step 5 - Set M-PIN

- Set M-PIN read the M-PIN notice
- Click on new issue button
- Issue M-OTP, it is used to provide mobile OTP, the user can create new M-PIN with the help of M-OTP
- Read the Information and Notice for OTP service
- Agree the Checkbox
- click on Next button

<

M-PIN

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M-PIN can easily authenticate without a separate physical security device, and automatically authenticates M-OTP number generated by user verification in safe area of mobile phone.

Issued to

Shinhan Bank India - Individual User
Individual User

Transfer limit

Transfer limit

Available cellphone

- Version iOS OS 9 or Higher

Notice

- M-PIN can be registered by the account holder only on one device.
- Changing your device will require you to re-issue the M-PIN on your new device
- M-OTP is confidential and must not be shared with anyone.

Issue Fee

None

New Issue

×

Issue M-OTP

≡

Information and Notice about Mobile-OTP Service

- Shinhan Bank India provides mobile OTP service using the user's mobile terminal information (device unique number, mobile number, OS information, etc.). Your terminal information is used only to provide mobile OTP service, no other information is collected.
- If you lose your mobile phone, you can create a new MPIN while registering the SOL India app in your new phone.
- SMS OTP will be sent to the customers registered mobile number, when the customer tries to re-register his M-OTP.

☒ Confirm the cautions and agree

I fully understand the usage of M-OTP service.

☒ Agree to accept push notification

I would like to receive Push notifications

Next

Step 6 - OTP

- Code authentication page, request for OTP via Mobile number or E-mail (auto entered OTP for Android)
- Enter the received OTP

Code authentication ×

Send One Time Password via:

Mobile phone

E-Mail

091-8976402627

Request for One Time Password(OTP)

Next

Code authentication ×

Send One Time Password via:

Mobile phone

E-Mail

091-8976402627

Enter the code with 6 charact... 02:57

Re-Request for One Time Password(OTP)

1

2
ABC

3
DEF

4
GHI

5
JKL

6
MNO

7
PQRS

8
TUV

9
WXYZ

0

⌫

Step 7 - OTP

- Create M-PIN by entering your desired combination of number and confirm it.
- M-PIN registration completed

Code authentication

Send One Time Password via:

Mobile phoneE-Mail

091-8976402627

Enter PIN to use.

	1	2	3
4	5	6	7
8	9		0
		Confirm	



**M-PIN registration
completed.**

Confirm

1st time Transfer Money Process

New Account (Add Payee)

Step 1

- Click on Transfer and add payee
- Click on Add Payee

×

Transfer

☰

Saving Account - INR
700-000-197685

▼

Available Balance

INR **24,398.64**

Credit information

✎ Direct Input

registered account

^

Add Payee +

☆

MY

🔍

New Account (Add Payee)

Step 2

- Register the New Payee by enter account information
 - beneficiary Account Name
 - Credit information
 - Select bank / Search bank name
 - Enter branch name
 - Enter bank code
 - Enter Account number in the field provided
 - Click on next and add the account

<

Add Payee

≡

Account information

Beneficiary Account Name

Direct Input

Credit information

SHINHAN BANK

Input Account number

My Account

Next

Search Bank

×


Bank name


Bank code


Bank name Search


Q


Branch name Search in detail


 SHINHAN BANK >

 HDFC BANK >

 STATE BANK OF INDIA >

 ICICI >

 AXIS >

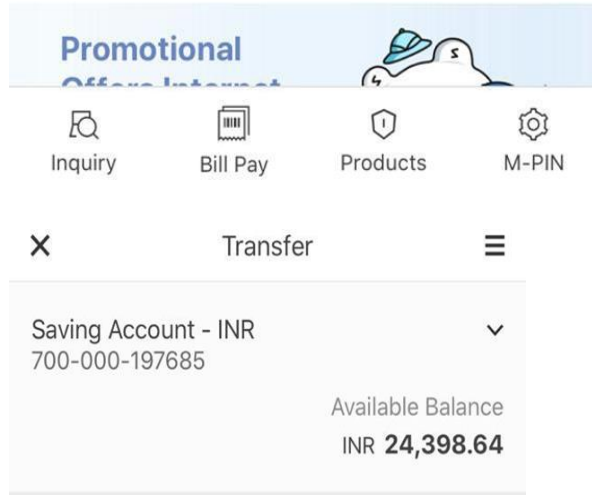
 KOTAK MAHINDRA >

Add Favourite Account

Step 1

- Click on “+” sign in Favourite account
- Click on star icon to the Registered account Add the account as favourite
- Also, user can add payee from there itself and mark as favourite.

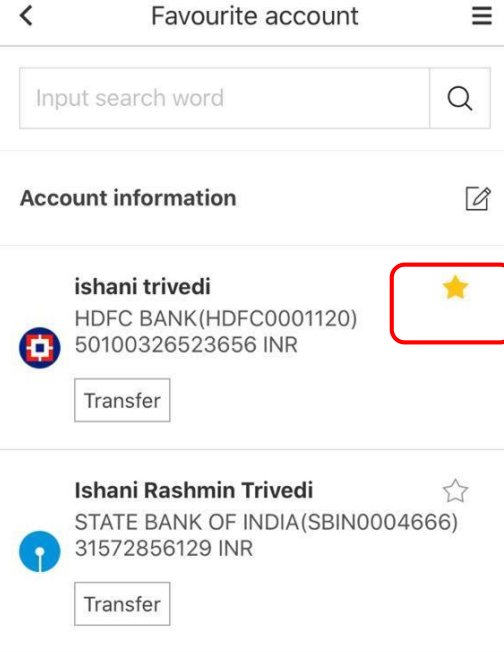
Favourite Account



Credit information Direct Input

registered account

Add Payee +



Add Payee +

Transfer Money via IMPS/NEFT

- IMPS: Amount 2 lakhs or below (real time transfer)
- NEFT: Any amount, 1 hour to process
- RTGS: Above 2 lakh
- >10 lakh, can trade until 4PM

Transfer Money via IMPS

Step 1

- Click on transfer tab from Welcome page of the app
- Select the “From Account” and “To Account” from the registered account list for easy Money transfer
- If not registered, can Add Payee select the account and make a quick transfer

×

Transfer

≡

Saving Account - INR
700-000-197685

▼

Available Balance
INR **30,900.64**




Credit information


✎ Direct Input

registered account

^


Add Payee +






ishani trivedi


HDFC BANK(HDFC0001120)
50100326523656 INR





Ishani Rashmin Trivedi

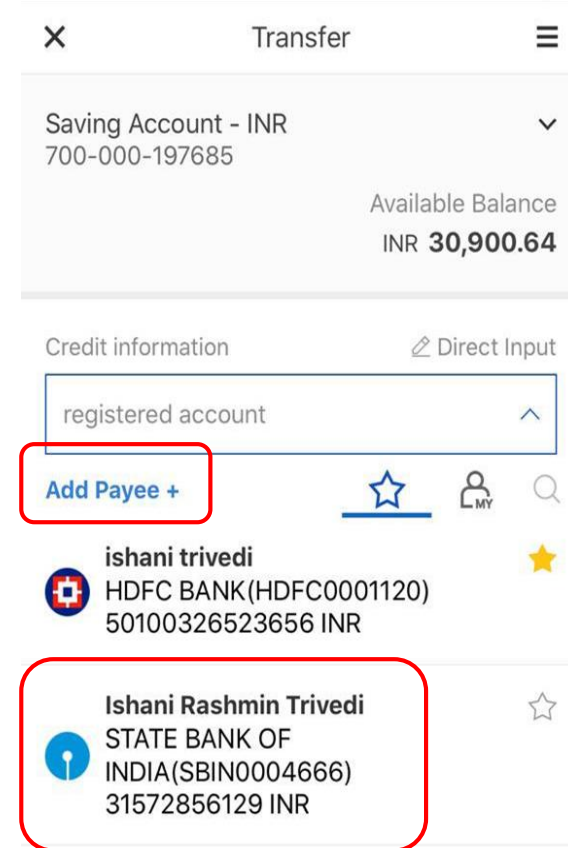
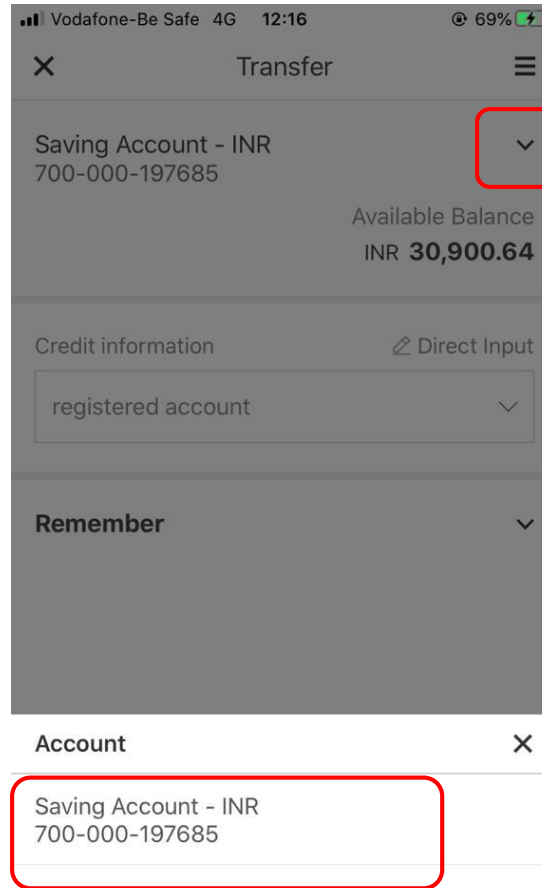
STATE BANK OF
INDIA(SBIN0004666)
31572856129 INR



Transfer Money via IMPS

Optional

Note: Users with more than 1 Account can click on the dropdown arrow provided and select account and follow the same process for transfer money



Transfer Money via IMPS

Step 3

- Enter the Amount manually or Select the amount by just clicking on the below Digit tabs +100 +1000 +10000 + 1Lakh
- Select the Tab for transfer For "IMPS" (IMPS or NEFT)
- Enter Remark (its optional)
- Read the information in "Remember"
- Click on next button

×

Transfer

≡

Saving Account - INR
700-000-197685

Available Balance
INR **30,900.64**

Credit information

Direct Input

HDFC BANK
50100326523656

▼

Transfer amount

INR

Input amount.00

+100.

+1000.

+10,000.

+1 Lakh.

Total

Remember

^

* Request transfer to another bank within India by using NEFT/RTGS network of RBI.

* If the recipient's account number or contact

Next

×

Transfer

≡

700-000-197685

Available Balance
INR **30,900.64**

Credit information

Direct Input

HDFC BANK
50100326523656

▼

Transfer amount

INR

100.00

+100.

+1000.

+10,000.

+1 Lakh.

Total

IMPS

NEFT

-If the amount is below 2 Lahks, you can use the realtime IMPS transfer service.

Remarks

(Optional) direct input

Next

Transfer Money via IMPS

Step 4

- Information confirmation transfer screencheck the details here if incorrect click on go back button and edit information
- Click on Confirm button and proceed further
- Enter M-PIN and click on confirm button
- Transfer successful

Note: once the transfer is done the amount will be reflect on the home screen

× Transfer ≡

Information Confirmation

Credit information
ishani trivedi
HDFC BANK/HDFC0001120
50100326523656

Transfer amount
INR 100.00

Charges
INR 0.00

Remarks

Debit Account
700-000-197685





You can send money with IMPS realtime.

Go Back Confirm

Security device verification ×

Enter M-PIN
— — — — —

Enter PIN 6digit ×

1	2	3	4
5		6	7
8	9		0
		Confirm	

Transfer Money via NEFT

Step 1

- Click on transfer tab from Welcome page of the app
- Select the “From Account” and “To Account” from the registered account list for easy Money transfer
- If not registered, can Add Payee select the account and make a quick transfer

×

Transfer

☰

Saving Account - INR
700-000-197685

▼

Available Balance
INR **30,900.64**

Credit information

✎ Direct Input


registered account ▲

Add Payee +


★

MY

🔍

 **ishani trivedi**
HDFC BANK(HDFC0001120)
50100326523656 INR

★

 **Ishani Rashmin Trivedi**
STATE BANK OF
INDIA(SBIN0004666)
31572856129 INR

★

Transfer Money via NEFT

Step 2

- Enter the Amount manually or Select the amount by just clicking on the below Digit tabs +100 +1000 +10000 + 1Lakh
- Select the Tab for transfer For "IMPS" (IMPS or NEFT)
- Enter Remark (its optional)
- Read the information in "Remember"
- Click on next button

×

Transfer

≡

Saving Account - INR
700-000-197685

Available Balance
INR 30,900.64

Credit information

✎ Direct Input

HDFC BANK
50100326523656

▼

Transfer amount

INR

Input amount.00

+100.

+1000.

+10,000.

+1 Lakh.

Total

Remember

⤴

* Request transfer to another bank within India by using NEFT/RTGS network of RBI.

* If the recipient's account number or contact

Next

×

Transfer

≡

Available Balance
INR 30,900.64

Credit information

✎ Direct Input

HDFC BANK
50100326523656

▼

Transfer amount

INR

100.00

+100.

+1000.

+10,000.

+1 Lakh.

Total

IMPS

NEFT

-The amount less than 2 Lahks, from confirmation to end, can take an hour to be process.

-Confirm

Remarks

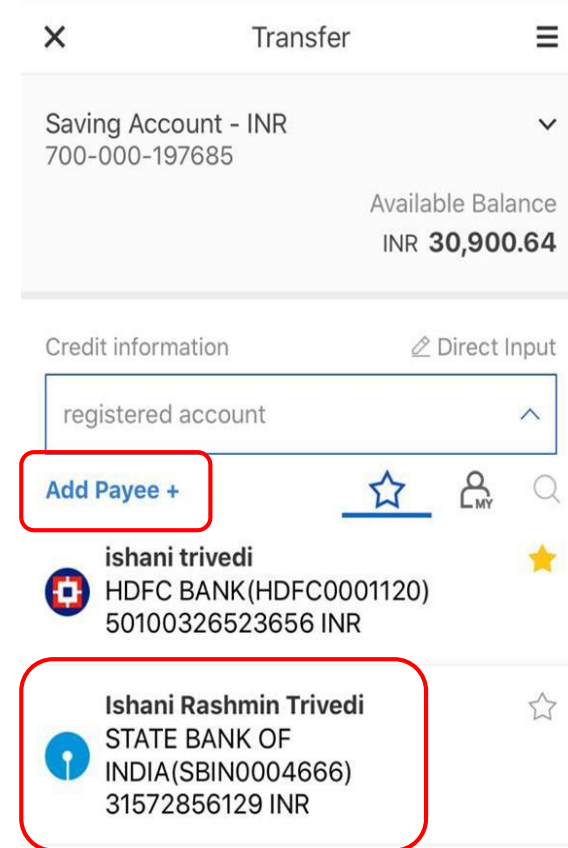
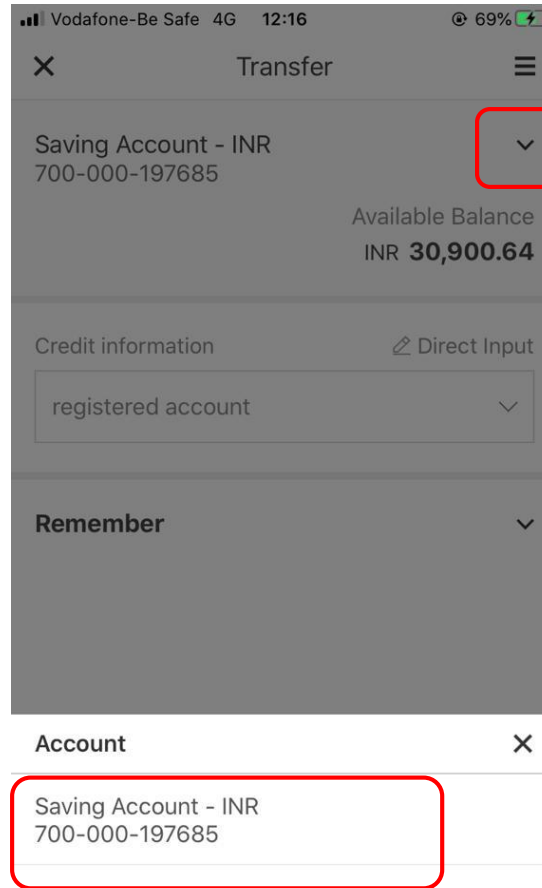
(Optional) direct input

Next

Transfer Money via IMPS

Optional

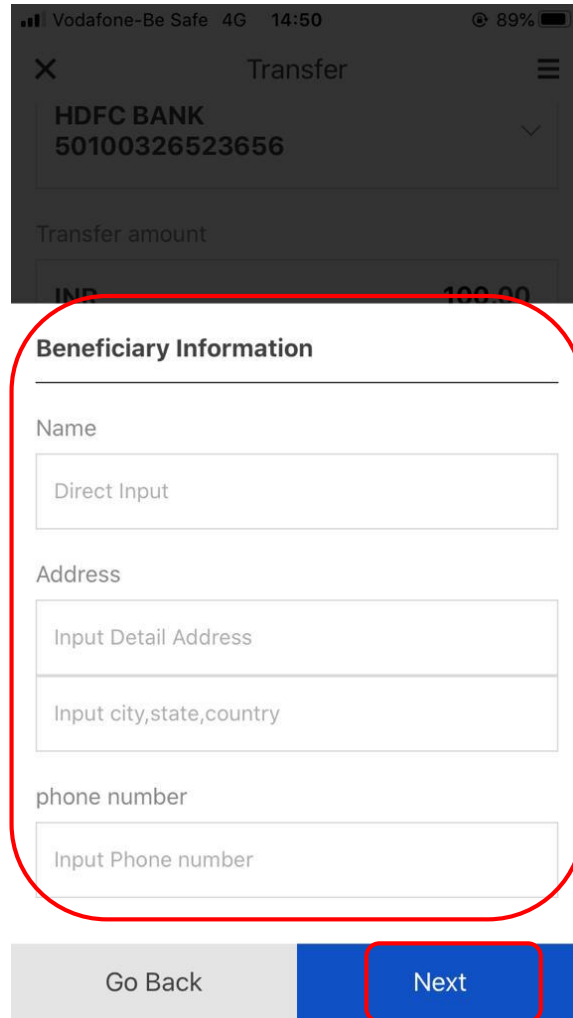
Note: Users with more than 1 Account can click on the dropdown arrow provided and select account and follow the same process for transfer money



Transfer Money via NEFT

Step 3

- Enter the beneficiary Information
 - Name
 - Address
 - Phone number



The screenshot shows a mobile app interface for transferring money. At the top, the status bar displays 'Vodafone-BE Safe 4G 14:50' and '89%' battery. The app header is 'Transfer' with a close button (X) and a menu icon (three lines). Below the header, there's a dropdown menu showing 'HDFC BANK' and '50100326523656'. Below that is a 'Transfer amount' field. The main part of the screen is a 'Beneficiary Information' form, which is highlighted by a red rounded rectangle. This form contains three sections: 'Name' with a 'Direct Input' field, 'Address' with two stacked input fields labeled 'Input Detail Address' and 'Input city,state,country', and 'phone number' with an 'Input Phone number' field. At the bottom, there are two buttons: 'Go Back' (grey) and 'Next' (blue, highlighted by a red rounded rectangle).

Vodafone-BE Safe 4G 14:50 89%

X Transfer

HDFC BANK
50100326523656

Transfer amount

Beneficiary Information

Name

Direct Input

Address

Input Detail Address

Input city,state,country

phone number

Input Phone number

Go Back Next

Transfer Money via NEFT

Step 4

- Information confirmation transfer screencheck the details here if incorrect click on go back button and edit information
- Click on Confirm button and proceed further
- Enter M-PIN and click on confirm button
- Transfer successful

Note: once the transfer is done the amount will be reflect on the home screen, it takes maximum 1 hour for NEFT transaction.

×

Transfer

☰

Information Confirmation

Credit information

HDFC0001120/HDFC BANK
50100326523656

Transfer amount

INR 100.00

Beneficiary Information

Ishani
Borivali East dattapada road
Mumbai
Tel) 8976402627

Remarks

Debit Account

700-000-197685

It takes 1 hour to get the money sent thru
NEFT(Max. 1 hr)

Go Back

Confirm

Security device verification





×

Enter M-PIN

— — — — —

Enter PIN 6digit

×

1	2	3	4
5		6	7
8	9		0
		Confirm	

RTGS money transfer

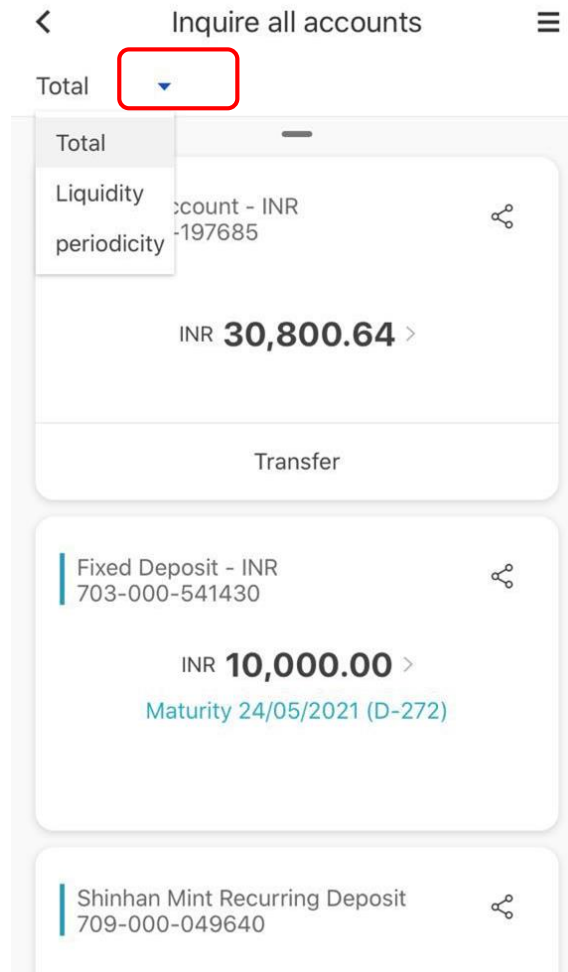
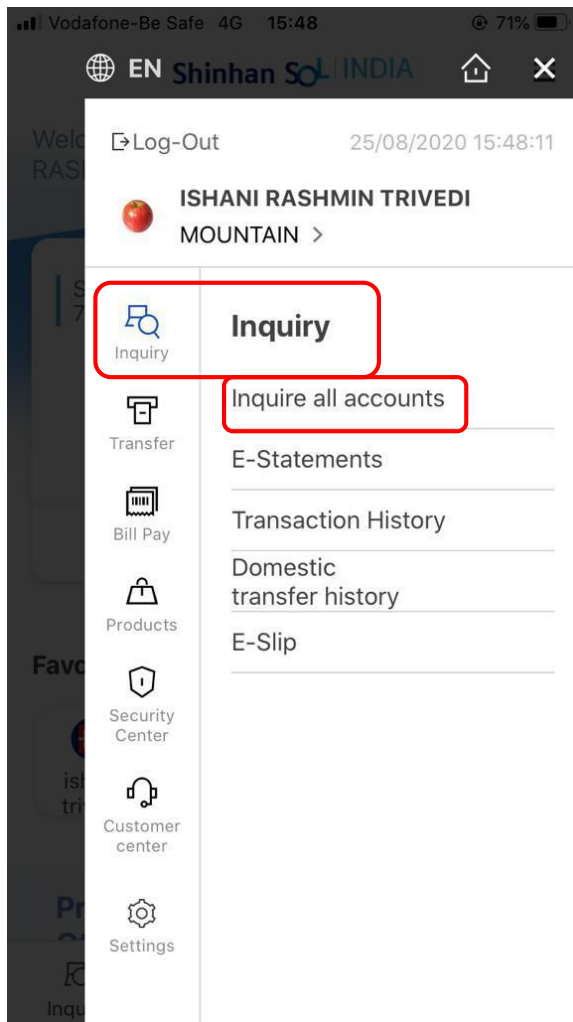
Add here

Inquiry>Inquire all account

Inquire all Accounts>Total

Step 1

- Total (select from dropdown) will show All the Account information in list click on any one tab and get the detailed information.
 - Saving account
 - Deposits(Fixed deposits, Mint recurring Deposits)



Inquire all account total/Liquidity>savings account

Step 2

- Displays Saving Account with INR details
- Click share icon select the information you wish to share
- Click on share button and ease of sharing information with different source/platforms
- Select Inquire all acc> Liquidity, This will consist of only Saving Account Information.

The screenshot displays the 'Inquire all accounts' screen. At the top, there's a header with a back arrow, the title 'Inquire all accounts', and a menu icon. Below the header, a dropdown menu is open, showing options: 'Total' (highlighted with a red box), 'Liquidity' (highlighted with a red box), and 'periodicity'. The main content area shows a list of accounts. The first account is a 'Saving Account - INR 700-000-197685' with a balance of 'INR 30,800.64' (highlighted with a red box). To the right of this account is a share icon (highlighted with a red box). Below this is a 'Fixed Deposit - INR 703-000-541430' with a balance of 'INR 10,000.00' and a maturity date of '24/05/2021 (D-272)'. At the bottom is a 'Shinhan Mint Recurring Deposit 709-000-049640'. On the right side, there's a 'Account Detail Info' panel with a close icon. It lists details for the 'Saving Account - INR 700-000-197685' with a balance of 'INR 30,800.64'. The details include: Account Type (Saving Account - INR), Account Number (700-000-197685), Customer Name (ISHANI RASHMIN TRIVEDI), IFSC Code (SHBK0000003), and Branch Address (SHINHAN BANK, MUMBAI, Shinhan Bank Mumbai Branch Unit No. 01, Peninsula Tower 1, Peninsula Corporate Park, G K Marg, Lower Parel, Mumbai 400013). At the bottom right, there is a blue 'Share' button (highlighted with a red box).

Inquire all accounts

Account Detail Info

Saving Account - INR
700-000-197685

INR 30,800.64

Account Type
Saving Account - INR

Account Number
700-000-197685

Customer Name
ISHANI RASHMIN TRIVEDI

IFSC Code
SHBK0000003

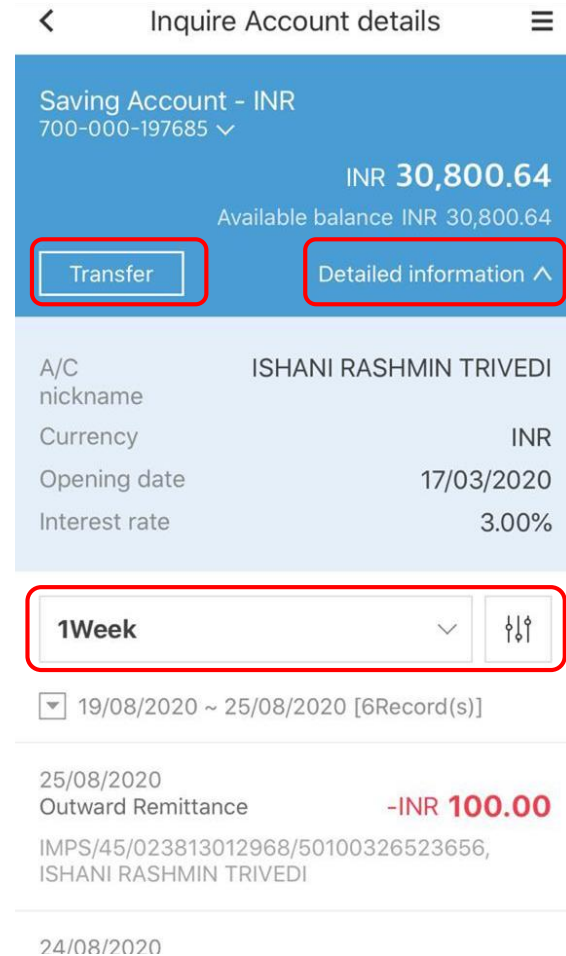
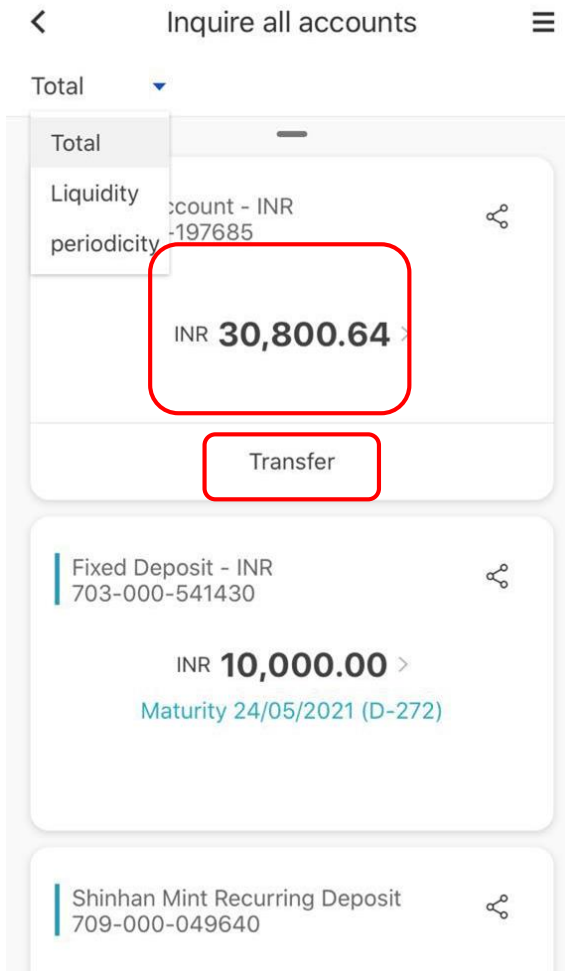
Branch Address
SHINHAN BANK, MUMBAI, Shinhan Bank Mumbai Branch Unit No. 01 Peninsula Tower 1, Peninsula Corporate Park, G K Marg, Lower Parel, Mumbai 400013.

Share

Inquire all account total>Savings account

Step 3

- Inquire Account Details, Make Transfers
 - Select the saving account
 - View the detailed information which further includes Currency, Opening Date, Interest rate
 - Select period from dropdown list (for upto 3 Months)/ use filters to select customized date
 - Select inquiry types (depending on the selection the list would be displayed)
 - Click on transfer tab to transfer money



Inquire all Acc >Total/ Periodicity>Deposit

Step 1

- Inquire all acc>Total>Deposits(Fixed deposits, Mint recurring Deposits)
- Displays all Deposit Records (select any deposit for detail screen).
- Displays (Fixed deposits, Mint recurring Deposits) Deposit Account with INR details(the invested amount) and Due Date.
- Click share icon for ease of sharing information with different source
- Deposits (Fixed deposit & Mint recurring deposits)Information, - Periodically will show RD -Total will show FD

Inquire all accounts

Total

Liquidity

periodicity

Account - INR 197685

INR **30,800.64** >

Transfer

Fixed Deposit - INR 703-000-541430

INR **10,000.00** >

Maturity 24/05/2021 (D-272)

Shinhan Mint Recurring Deposit 709-000-049640

Account Detail Info

Fixed Deposit - INR 703-000-541430

INR **10,000.00**

Account Type Fixed Deposit - INR

Account Number 703-000-541430

Customer Name SHANI RASHMIN TRIVEDI

FSC Code SHBK0000003

Branch Address SHINHAN BANK, MUMBAI, Shinhan Bank Mumbai Branch Unit No. 01 Peninsula Tower 1, Peninsula Corporate Park, G K Marg, Lower Parel, Mumbai 400013.

Share

Inquire all account total>Deposit account

Step 2

- Select the FD/RD acc from the dropdown
- View the detailed information which further includes A/c nickname, Currency, Opening Date, Due Date, Interest rate.
- Select period from dropdown list(for upto 3 Months)/ use filters to select customized date.
- Select The FD/RD acc (depending on the selection the cash transaction records would be displayed)
- User can select Balance indication button (to show balance below the cash transaction FD amount)

<

Inquire Account details

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Fixed Deposit - INR
703-000-541430 ▾

INR 10,000.00

Available balance INR 10,000.00

Detailed information ^

A/C nickname	ISHANI RASHMIN TRIVEDI
Currency	INR
Opening date	22/05/2020
Due date	24/05/2021
Interest rate	8.00%

6Month ▾ 

▾ 26/02/2020 ~ 26/08/2020 [1Record(s)]

22/05/2020
Internet Banking
ISHANI RASHMIN TRIVEDI

+INR 10,000.00

<

Inquire Account details

≡


Shinhan Mint Recurring Deposit
709-000-049640 ▾

INR 2,000.00

Available balance INR 2,000.00

Detailed information ^

A/C nickname	ISHANI RASHMIN TRIVEDI
Currency	INR
Opening date	22/05/2020
Due date	24/05/2021
Interest rate	7.50%

1Week ▾ 

▾ 20/08/2020 ~ 26/08/2020 [1Record(s)]

24/08/2020
Automatic Transfer
700000197685/TRANSFER FROM ACCOUNT
700000197685 [Saving Account - INR]

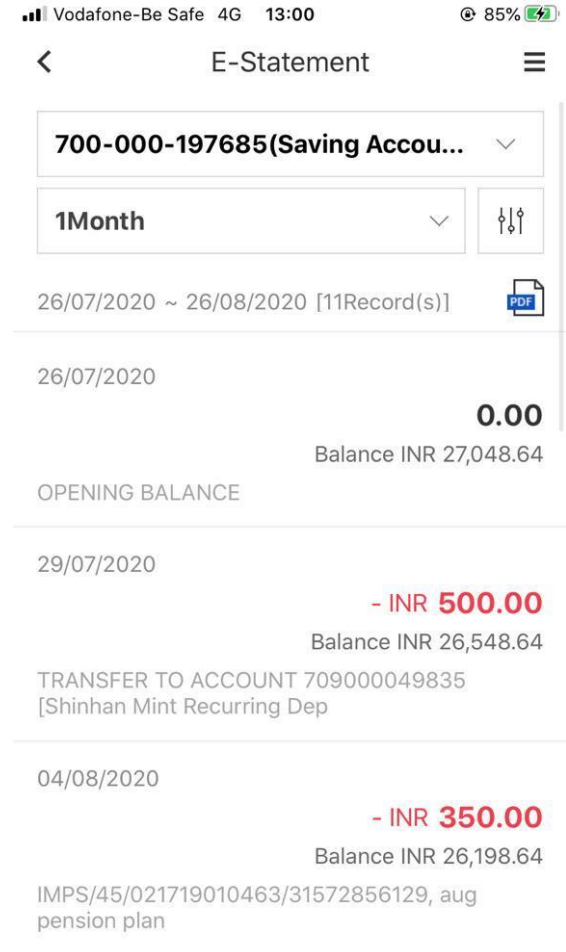
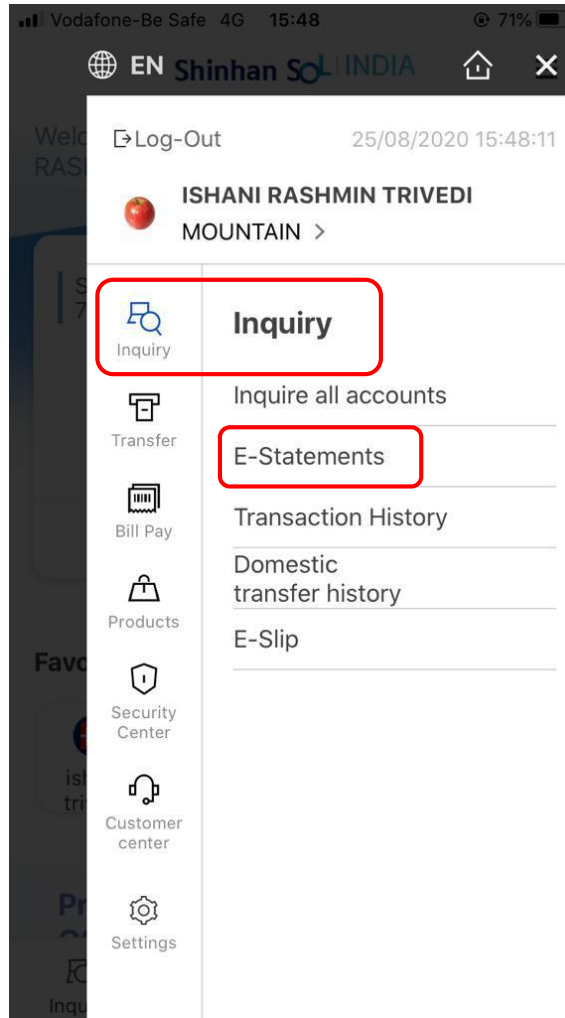
+INR 500.00

Inquiry>E-statements

Inquiry>E-Statements

Step 1

- It consist of all the Transaction that are done for all
 - FD
 - Shinhan Mint recurring
 - Saving Account
- Select Period from dropdown or Select customized Period and search which will further consist of :
 - List of full statement will appear
 - User can download PDF for full statement of transaction



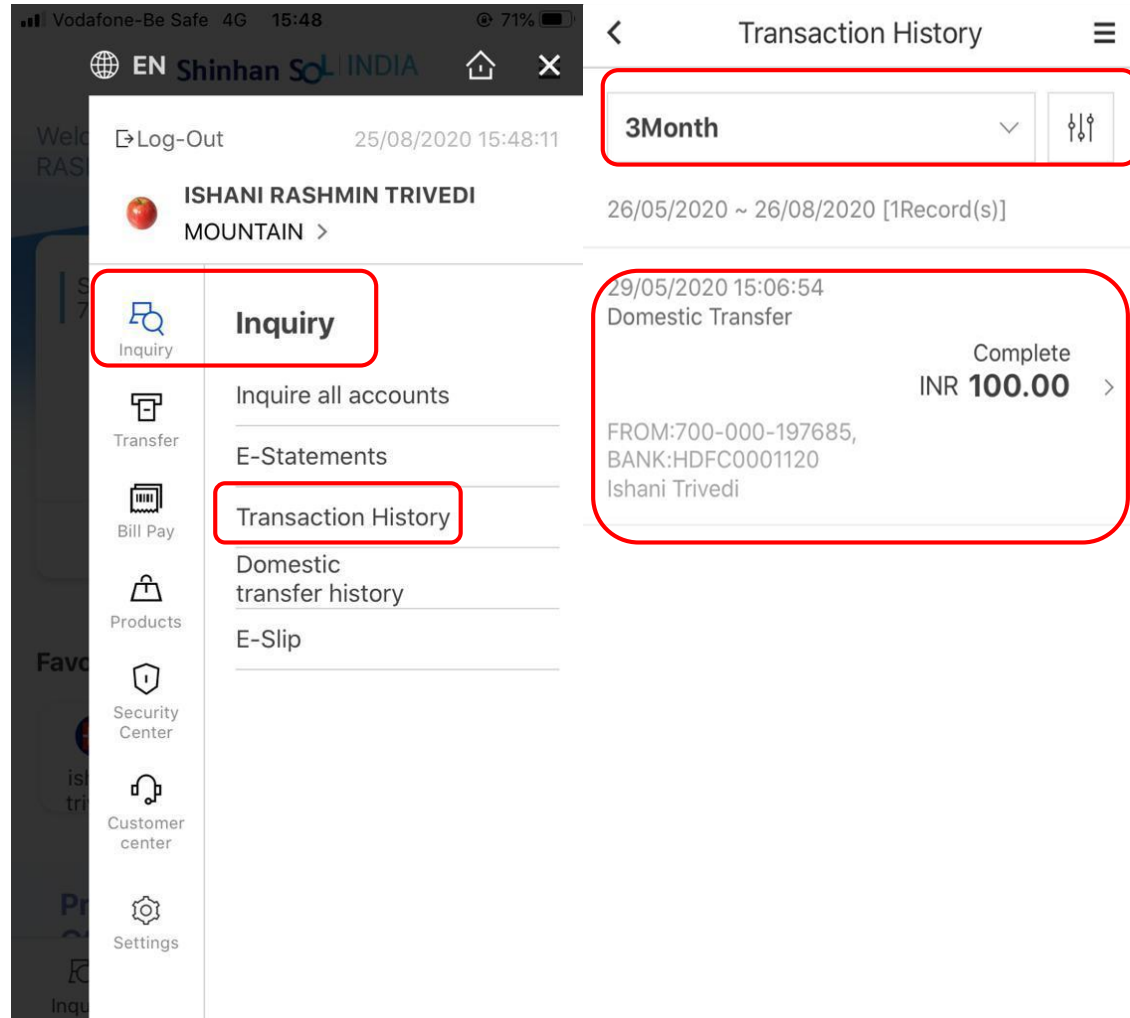
Inquiry>Transaction History

Inquiry>Transaction History

Transaction History (will show NEFT and IMPS transaction)

Step 1

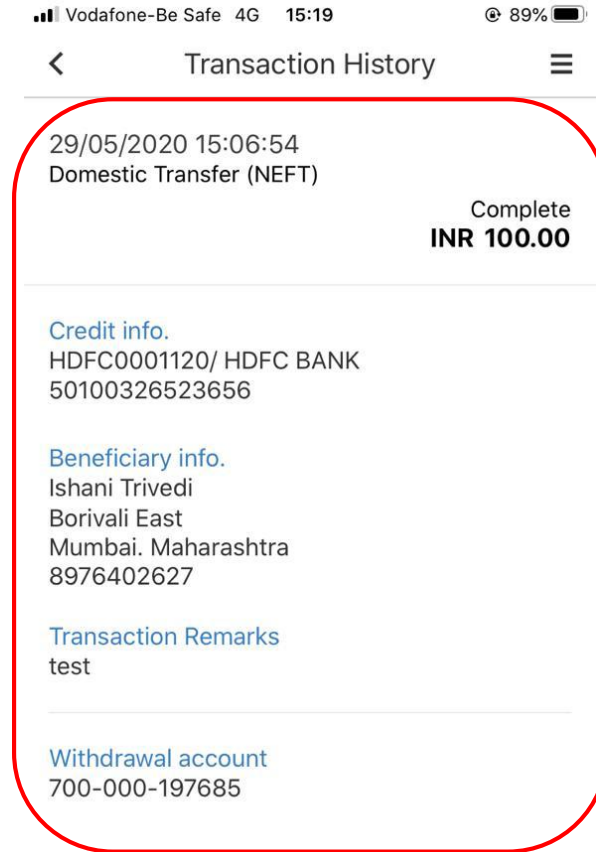
- Select Period from dropdown or Select customized Period and search
- Records will be listed (different transfers) with information such as
 - Date of that particular transaction
 - Transaction type (eg. Domestic transfer, NEFT)
 - Status of the transaction (eg. complete)
 - From eg:A Bank to B bank information



Inquiry>Transaction History

Step 2

- By clicking on any record it will further take to the Detailed Transaction History screen which will show the below details
 - Date and time of transfer
 - Transfer type
 - Transfer Status
 - Credit information
 - Beneficiary information
 - Transaction remarks
 - Withdrawal Account number.



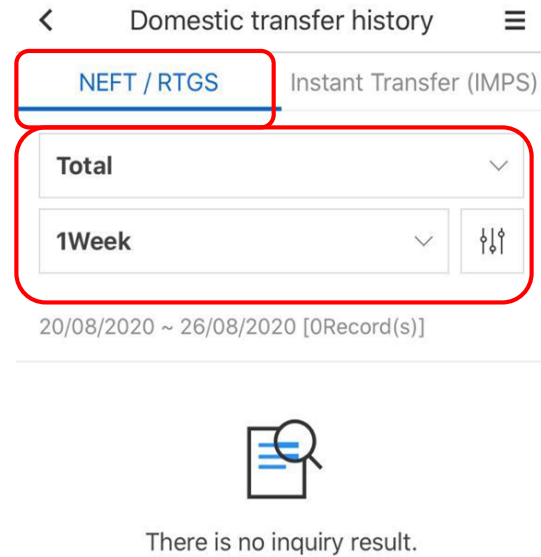
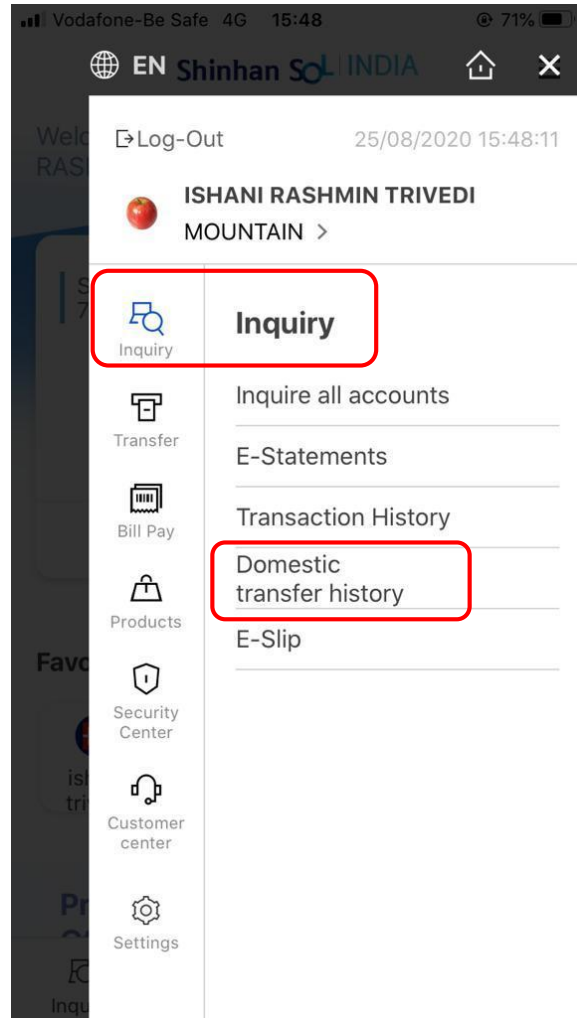
Inquiry>Domestic Transfer History

Inquiry>Domestic Transfer History

Domestic Transfer History (will show NEFT/RTGS and IMPS)

Step 1

- Select the account from dropdown
- Total/Fixed deposit/Mint Recurring deposit/Saving Account
- Select Period from dropdown or Select customized Period and search
- The details will be displayed



Inquiry>Domestic Transfer History

Step 2

- Records will be listed (different transfers) with information such as
 - Date of that particular transaction
 - Transfer Amount and Transfer Fee Amount
 - Remark of the transaction (Optional)
 - Bank Account information
- Click get below details
 - Date and time of transfer
 - Transfer Amount and Transfer Fee
 - Credit information
 - Beneficiary information
 - Withdrawal Account number.
 - Transaction remarks
 - Branch information

< Domestic transfer history ≡

NEFT / RTGS

Instant Transfer (IMPS)

Total

3Month

26/05/2020 ~ 26/08/2020

26/05/2020 ~ 26/08/2020 [1Record(s)]

29/05/2020

INR 100.00

Charges: INR 0.00

Ishani Trivedi
HDFC BANK/HDFC0001120
700-000-197685

< Domestic transfer history ≡

29/05/2020 | 719151981088

INR 100.00

Charges: INR 0.00

Credit info.

HDFC BANK/HDFC0001120
50100326523656

Beneficiary info.

Ishani Trivedi
Borivali East, Mumbai. Maharashtra
8976402627

Withdrawal account

700-000-197685

Transaction Remarks

test

Branch Information

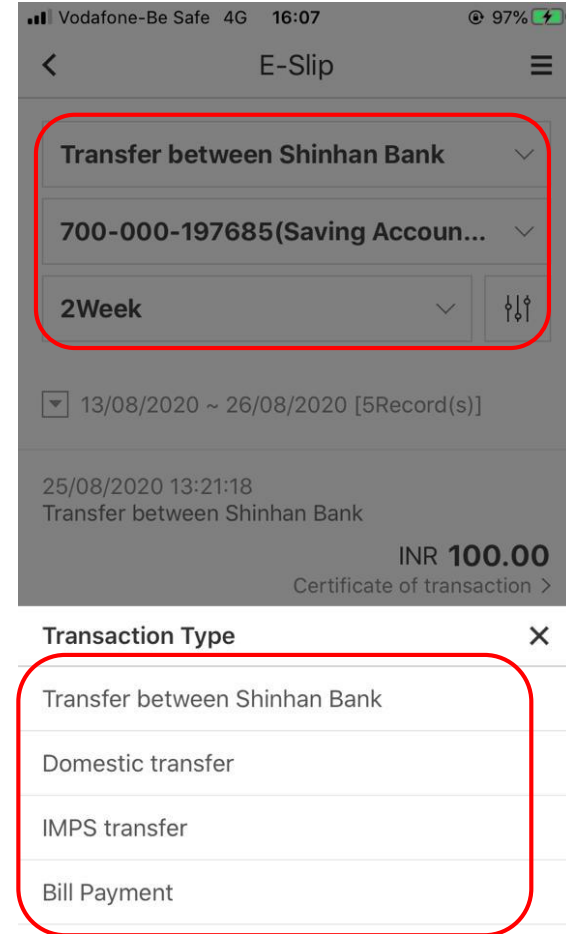
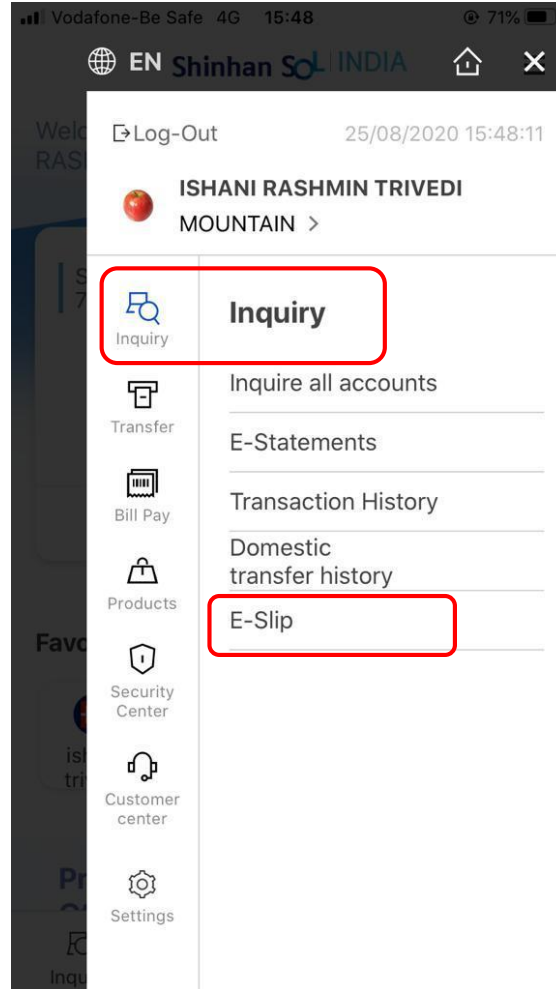
The remittance service is handled by the Manage Department of the withdrawal account. Please check the dealings with the following below the Branch.
MUMBAI BRANCH
Unit No 001, Ground Floor, Peninsula Tower 1,

Inquiry>E-Slip

Inquiry>E-Slip

Step 1

- Select Transaction Type from the dropdown
 - Transfer between Shinhan bank
 - Domestic Transfer
 - IMPS transfer]
- Select Period from dropdown or customized Period and search
- Record List will be populated



Inquiry>E-Slip

Step 2

- Record List will be populated with below information, by Clicking on any particular record the user can see the certificate
 - Date and time of transfer
 - Transaction type name
 - Transaction Amount
 - Certificate of transaction

<

E-Slip

≡

Transfer between Shinhan Bank

700-000-197685(Saving Accoun...

2Week

⌵

⌵

13/08/2020 ~ 26/08/2020 [5Record(s)]

25/08/2020 13:21:18

Transfer between Shinhan Bank

INR 100.00

Certificate of transaction >

24/08/2020 16:00:33

Transfer between Shinhan Bank

INR 500.00

Certificate of transaction >

24/08/2020 07:57:07

Transfer between Shinhan Bank

INR 3,000.00

Certificate of transaction >

22/08/2020 13:05:37

☑

⬆

✕

 Shinhan Bank India

E-Slip 26/08/2020

Transaction date

25/08/2020

Transaction time

13:21:18

Sender/Requestor

ISHANI RASHMIN TRIVEDI

Receiver

Withdrawal account number

700-000-197685

Beneficiary account number

Amount

INR 100.00

Remarks

IMPS/
45/023813012968/5010032
6523656, ISHANI RASHMIN
TRIVEDI

Inquiry>E-Slip

(Transfer Between Shinhan bank)

Step 3

Transaction type:

"Transfer Between Shinhan bank"

- Select Account
- Clicking on any particular record the user can see the certificate which includes
 - E-Slip Date
 - Transaction Date
 - Sender/Requester
 - Receiver
 - Withdrawal account number
 - Beneficiary account number
 - Amount
 - Remarks

The confirmation slip can be shared via different social platforms(eg. whatsapp) also, Confirmation slip can be saved in the device itself.

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E-Slip

≡

Transfer between Shinhan Bank

700-000-197685(Saving Accoun...

2Week

☐ 13/08/2020 ~ 26/08/2020 [5Record(s)]

25/08/2020 13:21:18

Transfer between Shinhan Bank

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Shinhan Bank India

E-Slip 26/08/2020

Transaction date

25/08/2020

Transaction time

13:21:18

Sender/Requestor

ISHANI RASHMIN TRIVEDI

Receiver

Withdrawal account number

700-000-197685

Beneficiary account number

Amount

INR 100.00

Remarks

IMPS/
45/023813012968/5010032
6523656, ISHANI RASHMIN
TRIVEDI

Inquiry>E-Slip

(Domestic transfer)

Step 4

Transaction type "Domestic transfer"

- Select Period from dropdown or
Select customized Period and search
- Record List will be populated with
below information, by Clicking on any
particular record the user can see the
certificate
 - Date and time of transfer
 - Transaction type name
 - Transaction Amount
 - Certificate of transaction

Inquiry>E-Slip

(Domestic transfer)

Step 4.a

Transaction type "Domestic transfer"

- Clicking on any particular record the user can see the certificate which includes
 - E-Slip Date
 - Reference No
 - Customer Name
 - Transaction Amount
 - Exchange amount
 - Exchange Rate
 - Transaction type
 - Remarks
- The confirmation slip can be shared via Different social platforms(eg. whatsapp) also, Confirmation slip can be saved in the device itself.

Inquiry>E-Slip

(IMPS transfer)

Step 5

Transaction type: "IMPS"

- Select transaction type "IMPS transfer"
- Select Period from dropdown or Select customized Period and search
- Record List will be populated with below information, by Clicking on any particular record the user can see the details
 - Date and time of transfer
 - Transaction type name
 - Transaction Amount
 - Certificate of transaction
- Clicking on any particular record the user can see the certificate
- The confirmation slip can be shared via Different social platforms(eg. whatsapp) also, Confirmation slip can be saved in the device itself.

<

E-Slip

≡

IMPS transfer

▼

2Week

▼

⌵⌶

14/08/2020 ~ 27/08/2020 [4건]

17/08/2020
IMPS transfer

1,800.00

Certificate of transaction >

22/08/2020
IMPS transfer

22,000.00

Certificate of transaction >

24/08/2020
IMPS transfer

3,000.00

Certificate of transaction >

25/08/2020
IMPS transfer


100.00

Vodafone-BE Safe 4G 13:31 42%

☑

⬆

✕

 Shinhan Bank India

E-Slip 27/08/2020

Transaction date

17/08/2020

Transaction time

15:16:59

Sender/Requestor

ISHANI RASHMIN TRIVEDI

Receiver

ISHANI TRIVEDI

Withdrawal account number

700000197685

Beneficiary account number

50100326523656

RR Number

023015012009

IFSC Bank code

HDFC0001120

Amount

INR 1,800.00

Remarks

E-Slip No:
8008_2020081715170028399

Inquiry>E-Slip

(Bill payment)

Step 6

Select Transaction type: "Bill payment"

- Transaction type "Bill payment transfer"
- Select Period from dropdown or Select customized Period and search
- Record List will be populated with below information, by Clicking on any particular record the user can see the details
 - Date and time of transfer
 - Transaction type name
 - Transaction Amount
 - Certificate of transaction
- Clicking on any particular record the user can see the certificate
- The confirmation slip can be shared via Different social platforms(eg. whatsapp) also, Confirmation slip can be saved in the device itself.

< E-Slip ≡

Bill Payment

2Week

14/08/2020 ~ 27/08/2020 [4건]

Shinhan Bank India

E-Slip 27/08/2020

Transaction date

Transaction time

Sender/Requestor

Receiver

Withdrawal account number

Beneficiary account number

RR Number

IFSC Bank code

Amount

Remarks

E-Slip No:
8008 2020081715170028399

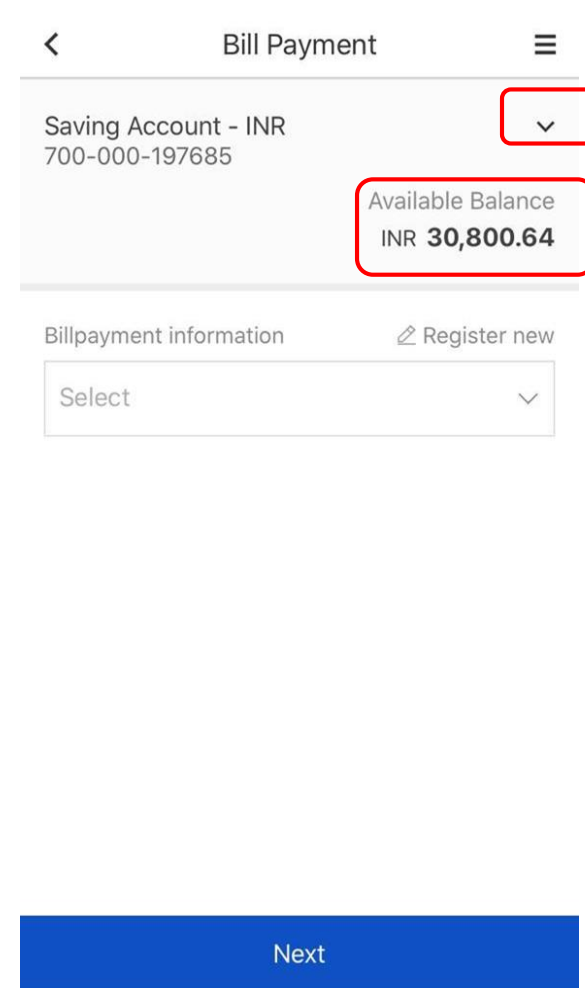
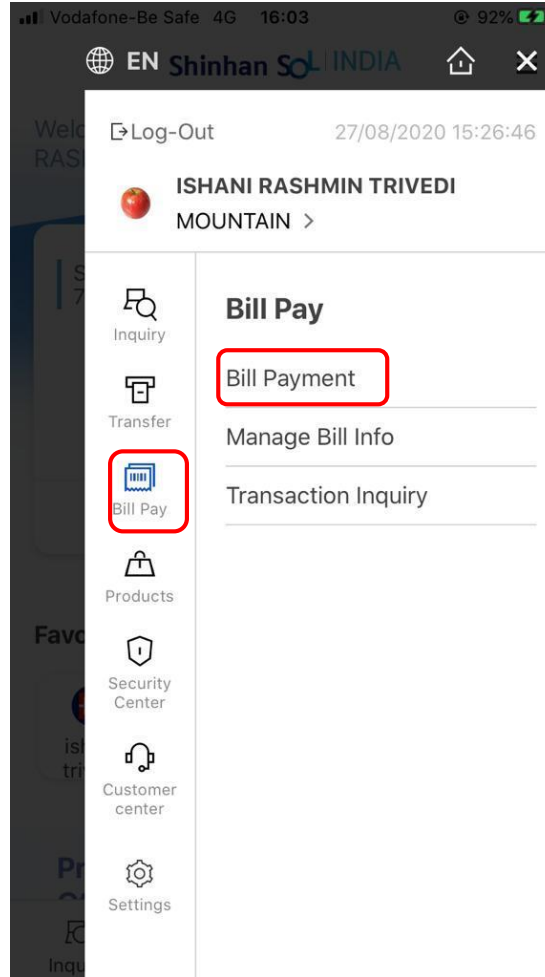
Bill Pay

Bill Pay>Bill payment

Step 1

Bill payment page will consist of

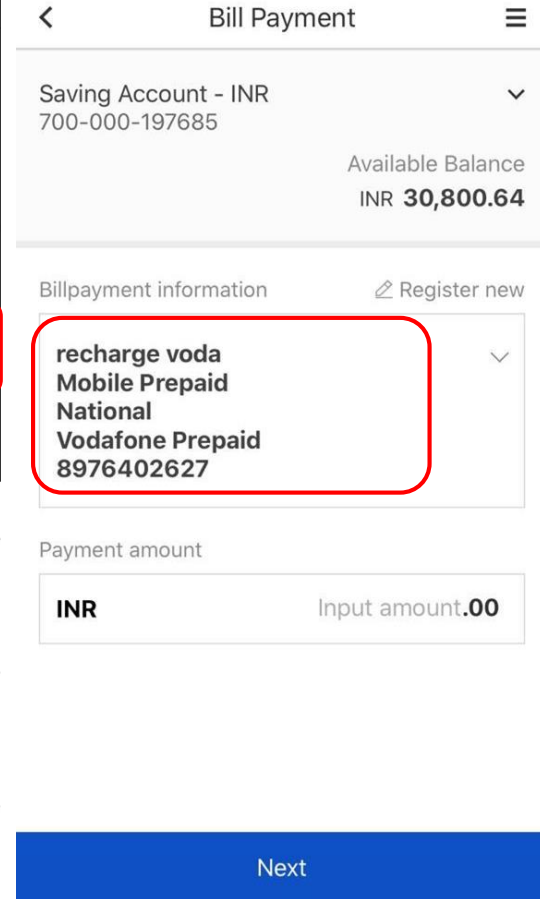
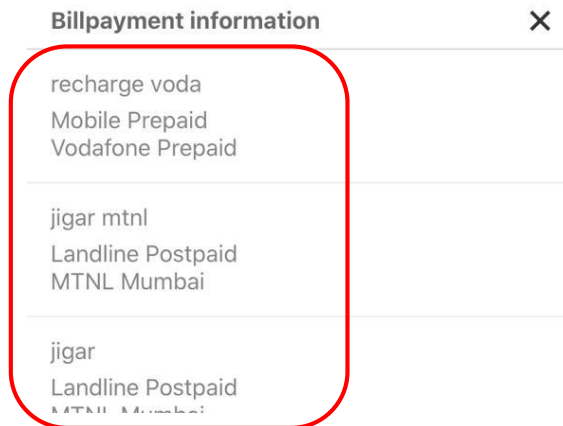
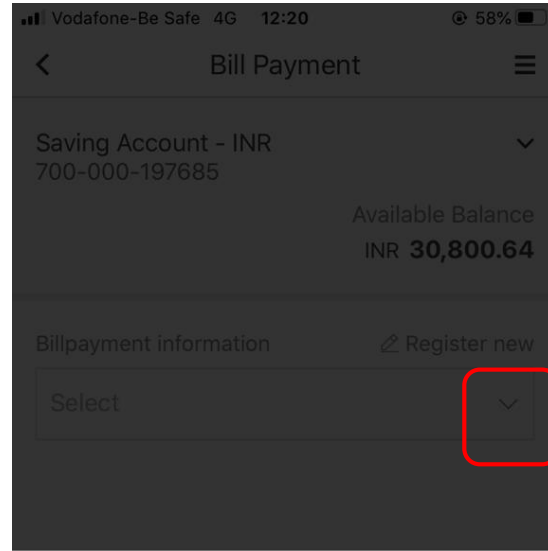
- Saving Ac(Select the saving acc)
- Available Balance (INR)
- Bill payment information
- Select the biller from the dropdown list



Bill Pay>Bill payment

Step 2

- Select the biller from the dropdown list then the biller information will be displayed
 - Enter payment amount
 - Click on next button
 - Check information page
 - total amount and payment info with go back button and confirm button then Enter M-PIN, Click confirm, Payment complete page
- Payment amt
- Fee
- Bill Payment info with inquiry bill payment button and confirm button.



Bill Pay>Bill payment

Step 3

- Check information page
 - total amount and payment info with go back/cancel button and confirm button then
 - Click on confirm button, Enter M-PIN, Click confirm, Payment complete page
 - Payment amt
 - Fee
 - Bill Payment info with inquiry bill payment button and confirm button.

Vodafone-Be Safe 4G 12:21 57%

< Bill Payment ≡

Saving Account - INR
700-000-197685

Available Balance
INR 30,800.64

Billpayment information [Register new](#)

recharge voda
Mobile Prepaid
National
Vodafone Prepaid
8976402627

Check information

Total amount

Total	INR 10.00
-------	-----------

Payment amount : INR 10.00
Fee : INR 0.00

Cancel Confirm

Security device verification X

Enter M-PIN

— — — — —

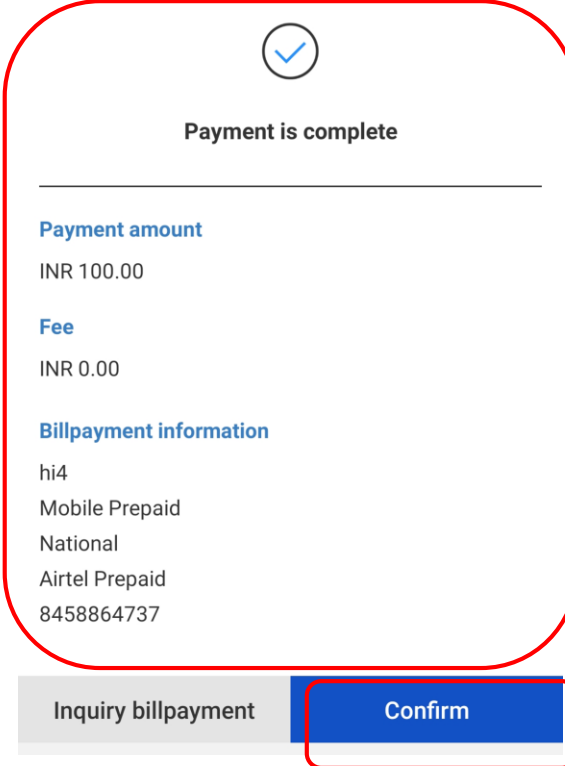
Enter PIN 6digit X


1	2	3	⌂
4	5	6	7
8	9	0	⌂
↺	⌫	Confirm	

Bill Pay>Bill payment

Step 4

- Payment complete page will consist
 - Payment amt
 - Fee
 - Bill Payment info with inquiry bill payment button and confirm button.

A screenshot of a mobile application's 'Payment complete' screen. The screen is enclosed in a red rounded rectangular border. At the top center is a blue checkmark icon inside a circle. Below it, the text 'Payment is complete' is displayed. A horizontal line separates this header from the details below. The details are organized into three sections: 'Payment amount' with the value 'INR 100.00', 'Fee' with the value 'INR 0.00', and 'Billpayment information' which lists 'hi4', 'Mobile Prepaid', 'National', 'Airtel Prepaid', and the number '8458864737'. At the bottom of the screen, there are two buttons: a grey 'Inquiry billpayment' button on the left and a blue 'Confirm' button on the right. The 'Confirm' button is also highlighted with a red rounded rectangular border.



Payment is complete

Payment amount
INR 100.00

Fee
INR 0.00

Billpayment information
hi4
Mobile Prepaid
National
Airtel Prepaid
8458864737

Inquiry billpayment **Confirm**

Bill Pay>Bill payment

Step 1 -Register new

Register New(click on this for registering new biller registration)
Register biller information page will consist of

- Select saving A/c
- Available Balance (INR)
- Auto fetch mobile number
- Email
- Biller Information

The screenshot shows the 'Bill Payment' app interface. At the top, there's a header with a back arrow, the title 'Bill Payment', and a menu icon. Below this, a card displays 'Saving Account - INR 700-000-197685' with a dropdown arrow and 'Available Balance INR 30,800.64'. Underneath, there's a 'Billpayment information' section with a 'Select' dropdown and a 'Register new' button with a pencil icon, which is highlighted with a red box. At the bottom is a solid blue button labeled 'Next'.

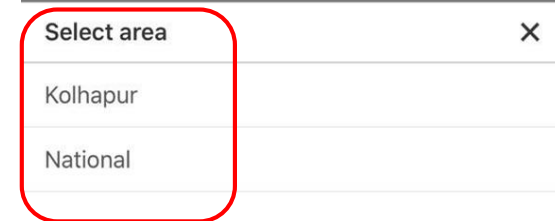
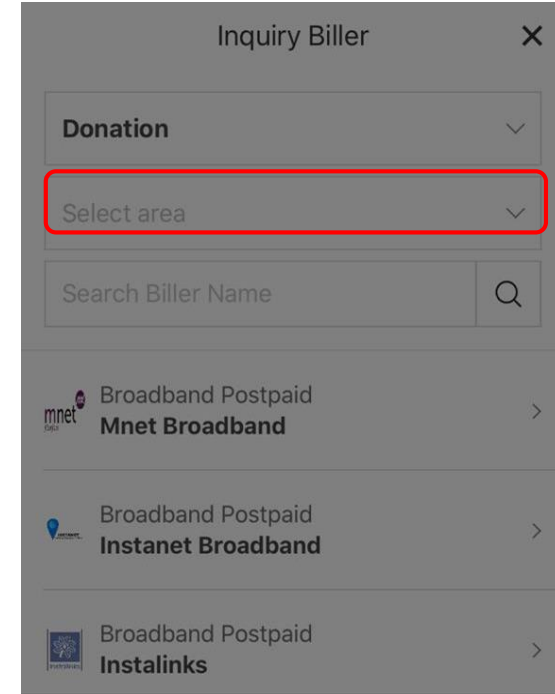
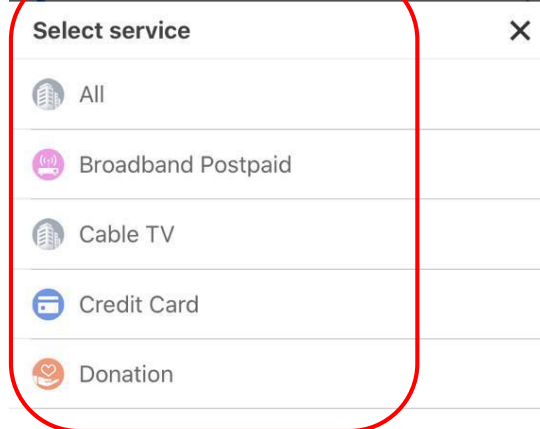
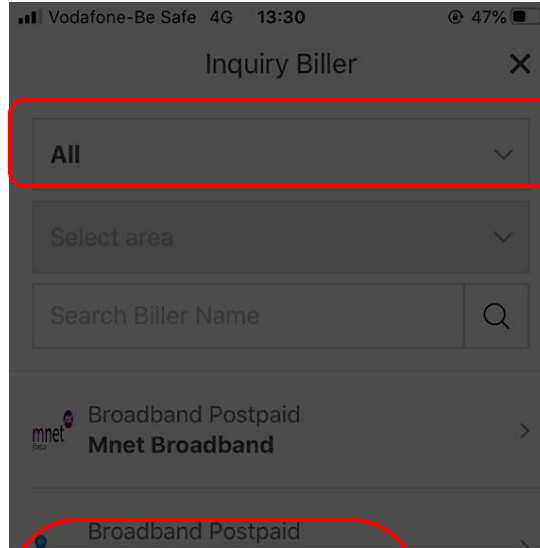
The screenshot shows the 'Register bill information' app interface. At the top, there's a header with a close 'X' icon, the title 'Register bill information', and a menu icon. Below this, a card displays 'Saving Account - INR 700-000-197685' with a dropdown arrow and 'Available Balance INR 30,800.64'. There are numbered steps 1 and 2, with step 1 being the current screen. Below the card, there are three input fields: 'Mobile phone number' with the value '091-8976402627', 'Email' with the value 'ISHANITRIVEDI1010@GMAIL.COM', and 'Biller information' with a 'Select biller' dropdown. All three input fields are highlighted with red boxes. At the bottom is a grey button labeled 'Next'.

Bill Pay>Bill payment

Step 2

Register New>Register bill information

- select biller information tab & go to inquiry biller page which will consist of
 - Select service tab(eg: donation,electricity, insurance)
 - Select area(eg: national, mumbai, delhi(it will auto populate))
 - Search biller name text box(enter biller name and click on search icon to get the biller from the list)



Bill Pay>Bill payment

Step 3

- Search biller name text box(enter biller name and click on search icon to get the biller from the list)
- Authentication detail
- Enter Biller Name
- Agree to the information (click on the radio button to agree the information for allowing shinhan bank to fetch the details for payment service)
- Click on next button

Vodafone-BE Safe 4G 13:31 46%

Inquiry Biller

Donation

National

Search Biller Name

Donation AID India

Donation Akanksha Foundation

Donation Ashapura Maa Foundation

Donation Cancer Patients Aid Association

Donation Child Rights And You

Vodafone-BE Safe 4G 13:33 46%

Register bill information

1 2

Authentication Detail

Name

Address Line 1

Address Line 2

Contribution Scheme

Bill Name

15 characters Max - letters and nu...

☒ Agree the information

I agree to allow Shinhan Bank to fetch my bill payment details for using the Shinhan Bill Payment Service.

Next

Bill Pay>Bill payment

Step 4

Register biller information page will consist of

- Registration bill information page 2
 - Biller Name
 - Bill payment information
 - Debit account
 - Go back & next button (click on next button to proceed further and click on go back button to edit any information)
- Registration is complete page
 - Biller Name
 - Bill payment information
 - Back to home & Bill management button (select go back to home button for homepage),(Select bill management button for select the bill from the list which is now registered

The image displays two mobile application screens for bill registration.

Left Screen: Register bill information

- Header: Register bill information
- Progress indicators: 1, 2
- Fields:
 - Biller Name**: test bill name
 - Billpayment information**: Donation, National, Childline India Foundation, test name, address test, Address test, Education
 - Debit account**: 700-000-197685
- Footer: Go Back, Confirm

Right Screen: Registration is complete

- Header: Registration is complete (with a checkmark icon)
- Fields:
 - Biller Name**: test bill name
 - Billpayment information**: Donation, National, Childline India Foundation, test name, address test, Address test, Education
- Footer: Back to home, Billpayment

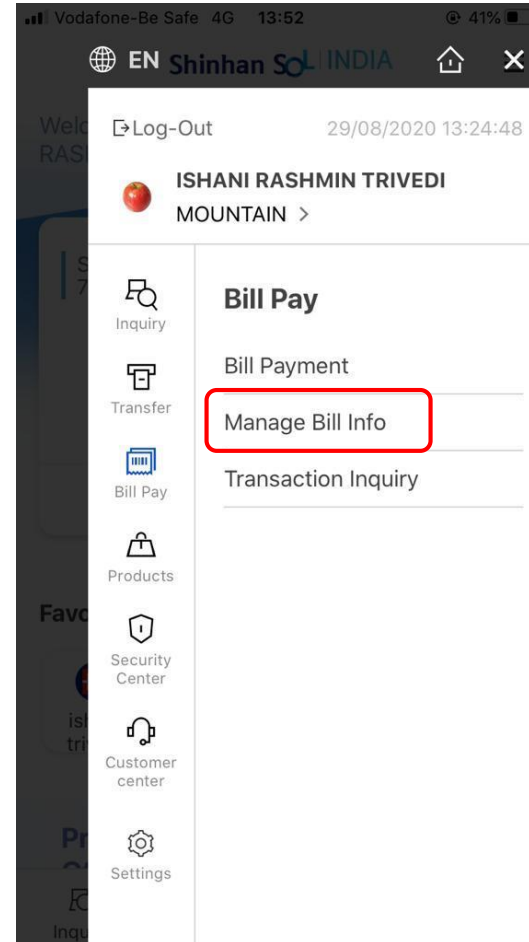
Bill Pay>Bill management

BILL MANAGEMENT

homepage>navigation menu >bill
management

OR

Homepage>Click in bill pay icon>bill
management page



Bill Pay>Bill management

Step 1

Bill management page will consist of

- Bill information list
 - Select the biller by clicking on Bill Payment button on the desired biller
 - Enter the details and proceed further by clicking next button
- Edit icon (click to delete any particular biller by selecting and clicking on delete button)
- Register button for new registration of biller service

Bill management

Bill information

recharge vodafone
Mobile Prepaid
Vodafone Prepaid

Billpayment

Register

Bill Payment

Saving Account - INR
700-000-197685

Available Balance
INR 30,800.64

Billpayment information

recharge vodafone
Mobile Prepaid
National
Vodafone Prepaid
8976402627

Payment amount

INR Input amount.00

Next

Bill management

Bill information

recharge vodafone
Mobile Prepaid
Vodafone Prepaid

Change

jigar mtntl
Landline Postpaid
MTNL Mumbai

Change

jigar
Landline Postpaid
MTNL Mumbai

Change

donation
Donation
Childline India Foundation

Delete

Bill Pay>Transaction inquiry

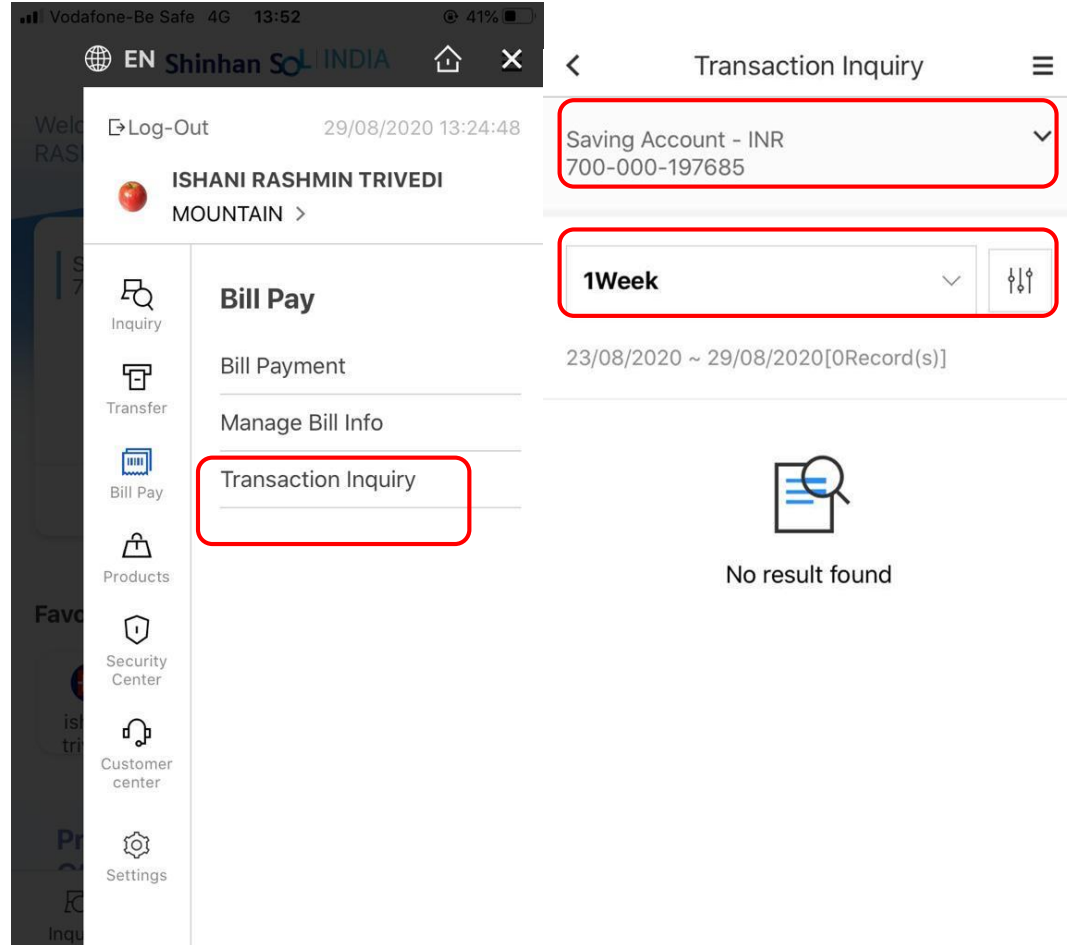
Transaction inquiry : Homepage>navigation menu > billpay>transaction inquiry.

Step 1

Transaction inquiry(select and go to inquiry bill pay page)

inquiry bill payment page will consist of

- Saving A/c(select acc from the dropdown)
- Select period from dropdown or select the customized date filter to get the details by clicking on search
- list of record will appear
- Select the particular record & get the detail which will consist of
 - Transaction Time
 - Payment status
 - Biller status
 - Biller
 - Authentication detail
 - Transaction amount



Products

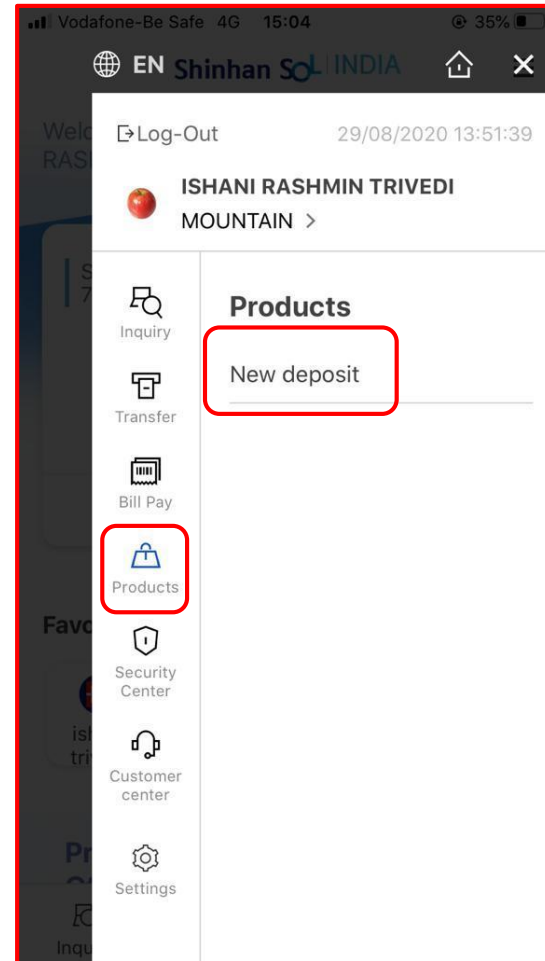
Products>New deposit

Deposits

homepage>navigation menu >products
icon> new deposit

OR

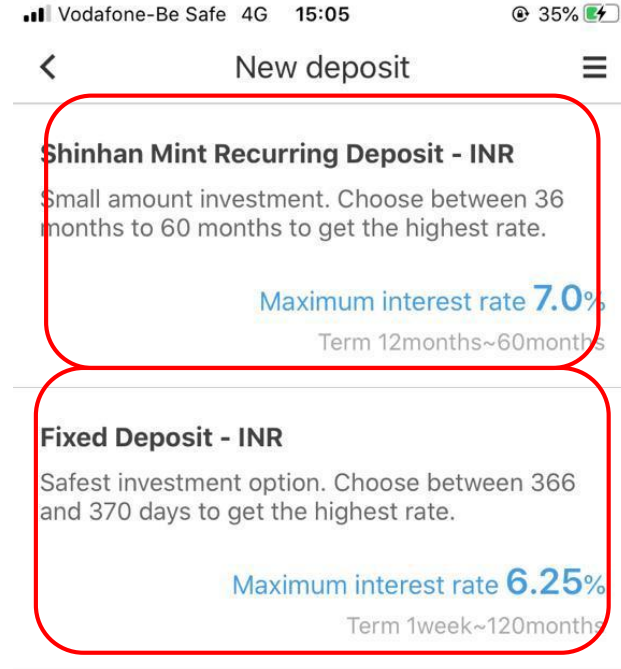
Homepage>Click in product icon>New
deposit page



Products>New deposit

select any one to proceed

- Shinhan mint recurring deposit with below details on page 1
 - Shinhan mint recurring deposit information
 - maximum interest rate
 - Term
- Shinhan Fixed deposit with below details on page 1
 - Shinhan fixed deposit information
 - Maximum interest rate
 - Term



Products>New deposit>RD

Step 1

Shinhan mint recurring deposit screen will consist of

- Shinhan mint recurring deposit(heading)
 - Informative content for the deposit
 - Deposit amount
 - Maximum interest
 - Term
- Product Features>
 - PDF with interest rate and other details will shown on the page
 - Remember(will show suggestions and information summary
- Open account
 - Click on the provided checkbox and agree with product and user agreement
 - Click on next button to proceed further

Read, agree and click next to process further

The screenshot shows the 'Shinhan Mint Recurring Deposit - INR' screen. At the top, there's a status bar with 'Vodafone-BE Safe 4G 15:05' and '35%' battery. Below the status bar, the title 'New deposit' is centered. The main content area has a light blue background with the heading 'Shinhan Mint Recurring Deposit - INR'. Below the heading, it says 'Small amount investment. Choose between 36 months to 60 months to get the highest rate.' The deposit details are listed: 'Deposit amount Minimum INR 500.00', 'Maximum interest rate 7.0%', and 'Term 12~60months'. There is an illustration of a ladder leaning against a stack of gold coins. On the right side, there is a red-bordered box containing a checked checkbox and the text 'Agree with "Product features and User agreement"'. Below this, it says 'I have read, fully understand and agree with "Product features and User agreement"'. At the bottom, there are two blue buttons: 'Open account' and 'Next'. The 'Next' button is highlighted with a red border.

Vodafone-BE Safe 4G 15:05 35% Vodafone-BE Safe 4G 15:06 36%

New deposit

Shinhan Mint Recurring Deposit - INR

Small amount investment. Choose between 36 months to 60 months to get the highest rate.

Deposit amount
Minimum INR 500.00

Maximum interest rate
7.0%

Term
12~60months

Agree with "Product features and User agreement"

I have read, fully understand and agree with "Product features and User agreement"

Product features

Remember

Open account Next

Products>New deposit>RD

Step 2

Shinhan mint recurring deposit screen will consist of

- Shinhan mint recurring deposit - INR and its information
- Term, Maturity, Monthly paid amount , INR Enter amount , transfer day detail, interest rate
- From saving A/c INR (select saving acc) with available balance displayed
- Nominee registration(optional)
 - Nominee name
 - Nominee Age
 - Family relation
 - Nominee contact information
 - Nominee zip no
 - Nominee address
 - Select Disclosure of nominee info
- Click on next Button

New deposit

Shinhan Mint Recurring Deposit - INR

- Minumum 12 months ~ 5 years maturity
- TDS on interest
- Invest in small amounts and get maximum rate benefit.

Term

12Month

Maturity: 30/08/2021

Monthly/ Period Installment Amount

INR Minimum 500.00

Transfer day: Every month 29Day

Interest rate 0.00%

Saving Account - INR 700-000-197685

Available Balance

Nominee registration

Nominee name

Direct Input

Nominee age

Input numbers

Family relations

Father

Nominee Contact Info.

Input numbers

Nominee Zip No.

Input numbers

Nominee Address

Address1 Direct Input

Address2 Direct Input

Disclosure of Nominee Info.

Non-Disclosure Disclosure

Next

Products>New deposit>RD

Step 3

Screen will consist of Confirmation information Page

- Product name
- Term
- Monthly/Period information amount
- Interest rate
- Debit A/c
 - Go back button and confirm button
 - Enter M-PIN and confirm

Step 3.1

Screen will consist of Transaction successful

- Product name
- Term
- Monthly/Period information amount
- Interest rate
- Click on confirm button

×

New deposit

Error report

☰

Confirm information

Product Name

Shinhan Mint Recurring Deposit

Term

12Month (01/09/2021 Maturity)

Monthly/ Period Installment Amount

INR 500.00 (Every month 01DayInstallment)

Interest rate

8.0%

Debit Account

700-000-034987 (INR)

Go Back

Next

Transaction is successful.

New account number

709-000-022457

Term

12Month (01/09/2021 Maturity)

Monthly/ Period Installment Amount

INR 500.00 (Every month 01DayInstallment)

Interest rate

8.0%

Inquiry account

Confirm

Products>New deposit>FD

Step 1

Shinhan mint recurring deposit screen will consist of

- Shinhan Fixed deposit(heading)
 - Informative content for the deposit
 - Deposit amount
 - Maximum interest
 - Term
- Product Features>
 - PDF with interest rate and other details will shown on the page
 - Remember(will show suggestions and information summary
- Open account
 - Click on the provided checkbox and agree with product and user agreement
 - Click on next button to proceed further

Read, agree and click next to process further

The screenshot shows the 'New deposit' screen for a Fixed Deposit (FD) in INR. The screen is divided into two main sections. The top section, titled 'Fixed Deposit - INR', provides key details: 'Safest investment option. Choose between 366 and 370 days to get the highest rate.', 'Deposit amount: Minimum INR 10,000.00', 'Maximum interest rate: 6.25%', and 'Term: 1week~120months'. An illustration of a person climbing a ladder next to a stack of gold coins is also present. The bottom section contains a consent form with a checked checkbox for 'Agree with "Product features and User agreement"', a text box stating 'I have read, fully understand and agree with "Product features and User agreement"', and a 'Next' button. A red box highlights the consent form area. Another red box highlights the 'Open account' button at the bottom of the screen.

Vodafone-BE Safe 4G 11:41 51% 36%

New deposit

Fixed Deposit - INR

Safest investment option. Choose between 366 and 370 days to get the highest rate.

Deposit amount
Minimum INR 10,000.00

Maximum interest rate
6.25%

Term
1week~120months

Product features >

Remember v

Open account

Agree with "Product features and User agreement"

I have read, fully understand and agree with "Product features and User agreement"

Next

Products>New deposit>FD

Step 2

Shinhan Fixed deposit screen will consist of

- Shinhan Fixed deposit - INR and its information
- Term with Day and month tab
- Maturity
 - Monthly/Period instalment amount
 - Interest rate
- Auto renewal on the maturity date with 2 selection
 - Principal & Interest
 - Principal only
- Nominee registration(optional)
 - Nominee name
 - Nominee Age & Family relation
 - Nominee contact information
 - Nominee zip no
 - Nominee address
 - Select Disclosure of nominee info
- Click on next button

Fixed Deposit - INR

- * Safest investment option. Choose between 36...
- * Various expiration dates depending on customer needs (from 7days to 10years)
- * Withholding tax on interest income
- * Easy investments with high returns.

Term

Input numbers **Day** Mon

Maturity:

Monthly/ Period Installment Amount

INR Minimum 10,000.00

Interest rate 0.00%

Saving Account - INR 700-000-197685

Available Balance INR 30,300.64

New deposit

Auto renewal on the maturity date

Principal and Interest Principal Only

Nominee registration

Nominee name

Direct Input

Nominee age Family relations

Input numbers Father

Nominee Contact Info.

Input numbers

Nominee Zip No.

Input numbers

Nominee Address

Disclosure of Nominee Info.

Non-Disclosure Disclosure

Next

Products>New deposit>FD

Step 3

Screen will consist of Confirmation information Page

- Product name
- Term
- Deposit amount
- Interest rate
 - -Go back button and confirm button
 - -Enter M-PIN and confirm

Step 3.1

Screen will consist of Transaction successful Page

- New acc number
- Term
- Deposit amount
- Interest rate
- Confirm button

×

New deposit

Error report

≡

Confirm information

Product Name

Fixed Deposit - INR

Term

10Day (11/09/2020 Maturity)

Deposit amount

INR 10,000.00

Interest rate

3.5%

Debit Account

700-000-034987 (INR)

✓

Transaction is successful.

New account number

703-000-265812

Term

10Day (11/09/2020 Maturity)

Deposit amount

INR 10,000.00

Interest rate

3.5%

Go Back

Next

Inquiry account

Confirm

Security Center>MPIN

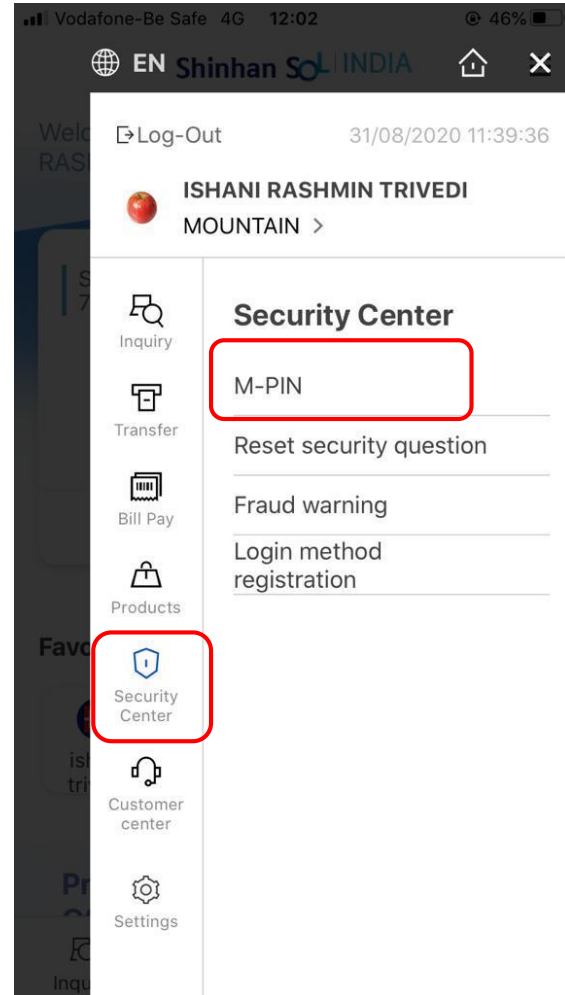
Security Center>M-PIN

M-PIN

homepage>navigation menu >Security Center icon> M-PIN

OR

Homepage>Click on M-PIN icon>New deposit page



Security center>M-PIN

M-PIN screen will consist of

Step 1

- M-PIN
- OTP serial number
- Change Pin >
- Reset Pin >
- Remember (consist of detailed information like)
 - with issued to
 - Transfer Limit
 - Available cell phone
 - Notice
 - Issuance Fee
- Revocation
 - Revocation consist of
 - To Discard your M-PIN click on revocation then confirm button, Enter the desired PIN and Confirm

<

M-PIN

≡

M-PIN

ISHANI RASHMIN
TRIVEDI

OTP serial number

088840002829

Change/Reset PIN

Change PIN

Change new PIN in case you have
already known your PIN

>

Reset PIN

Reset PIN If you forgot PIN or PIN error
count reaches a limit,

>

Remember

^

M-PIN can easily authenticate without a
separate physical security device, and
automatically authenticates OTP number
generated by user verification in safe area
of mobile phone.

Revocation





Security center>M-PIN

Change M-PIN screen will consist of





Step 2

- User can click on "Change Pin" in case you have already known your PIN
- Steps:
 - Enter current PIN
 - Enter PIN to Use
 - Enter PIN again to use
- Click on confirm button





Enter the current PIN please

	1	2	3
4		5	6
7	8	9	0
		Confirm	

Enter PIN again to use.

1	2	3	4
5	6	7	8
9		0	
		Confirm	

Enter PIN to use.

1	2	3	4
5		6	
7	8	9	0
		Confirm	



The PIN for mobile OTP token has changed.

Confirm

Security center>M-PIN

Click on "**Reset Pin**" if you forget your PIN or PIN error count reaches a limit

Step 2

Reset PIN screen will consist of

- Click on "Reset Pin" if you forget your PIN or PIN error count reaches a limit
- Steps:
 - Code authentication
 - send OTP via Mobile number or Email(select any 1)
 - Click on Request for OTP button
 - Enter code received via sms or email
- Enter PIN to Use
- Enter PIN again to use
- Click on confirm button

Code authentication

Send One Time Password via:

Mobile phone

E-Mail

091-8976402627

Enter the code with 6 charact... 02:59

Re-Request for One Time Password(OTP)

From Messages
532592

1

2
ABC

3
DEF

4
GHI

5
JKL

6
MNO

7
PQRS

8
TUV

9
WXYZ

0

Enter PIN to use.

— — — — —

1

2

3

4

5

6

7

8

9

0

Confirm



The reset for mobile OTP PIN have completed.

Confirm

Security center>M-PIN

Homepage> M-PIN icon> click on revocation button

OR

Home > navigation menu > security center > M-PIN> revocation button

Revocation step 1

- Revocation
 - Revocation consist of
 - To Discard your M-PIN click on revocation then confirm button

<

M-PIN

≡

M-PIN

ISHANI RASHMIN TRIVEDI

OTP serial number

088840002829

Change/Reset PIN

Change PIN

Change new PIN in case you have already known your PIN

>

Reset PIN

Reset PIN If you forgot PIN or PIN error count reaches a limit,

>

Remember

^

M-PIN can easily authenticate without a separate physical security device, and automatically authenticates OTP number generated by user verification in safe area of mobile phone.

Revocation

Change/Reset PIN

Retired M-PIN will not be recovered and you will need to obtain a new M-PIN

Are you sure you want to discard your M-PIN?

Cancel

Confirm

Security center>M-PIN

Step 2 Revocation

- Revocation
 - Enter the desired PIN and Confirm

Security device verification

Enter M-PIN

— — — — —



M-OTP retirement
is complete.

Enter PIN 6digit

1	2	3	4
	5		6
7	8	9	0
		Confirm	Confirm

Security Center>Reset security question

Reset Security question

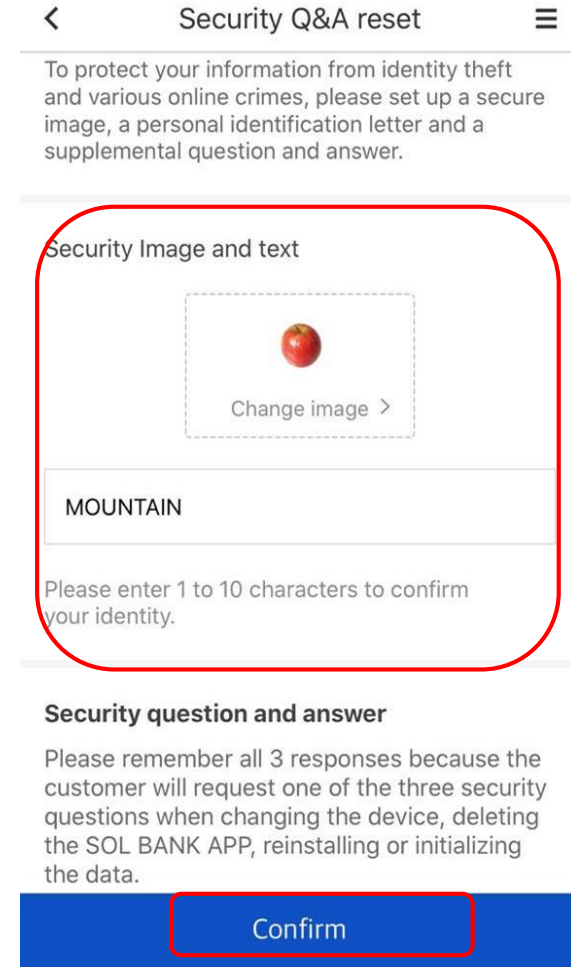
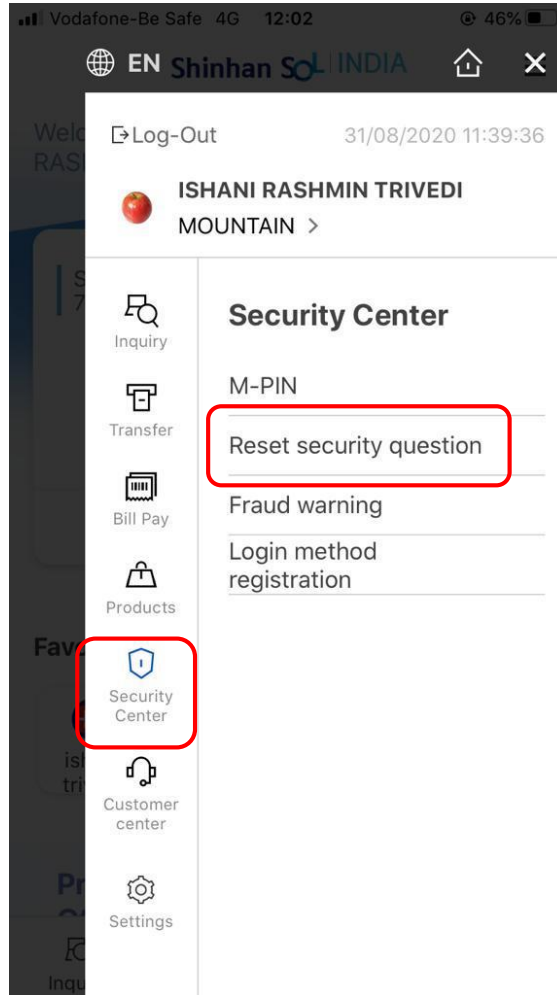
Reset security question

homepage>navigation menu >Security Center icon> Reset Security question

Step 1

Security Q&A reset screen consist of

- Informative content
- Security Image and text
 - (select the desired image from the provided list and Text,enter 1-10 characters for text to confirm identity)
- Security Question and answer
- Confirm button to proceed next screen



Reset Security question

Step 2

Security Q&A reset screen consist of Security Question and answer (Mandatory)


- Click on the dropdown arrow and select the question and answer
- Register all 3 question answer
 - Set up1 (Select the question from the dropdown list, ans: enter maximum 10 digits)
 - Set up2 (Select the question from the dropdown list, ans: enter maximum 10 digits)
 - Set up3 (Select the question from the dropdown list, ans: enter maximum 10 digits)
 - Enter M-PIN, and confirm.
- Click Confirm button to proceed next screen

Vodafone-BE Safe 4G 17:27 91%

Security Q&A reset


questions when changing the device, deleting the SOL BANK APP, reinstalling or initializing the data.

Set up1

What is your favorite animal? 


Enter maximum 10 digits

Set up2

In what city did you honeymoon? 

Enter maximum 10 digits

Set up3

What is the name of your first employer? 





Enter maximum 10 digits


Confirm

Security device verification

Enter M-PIN

Enter PIN 6digit

1	2		3
4	5	6	7
8		9	0
		Confirm	



Password Questions reset is completed.

Confirm

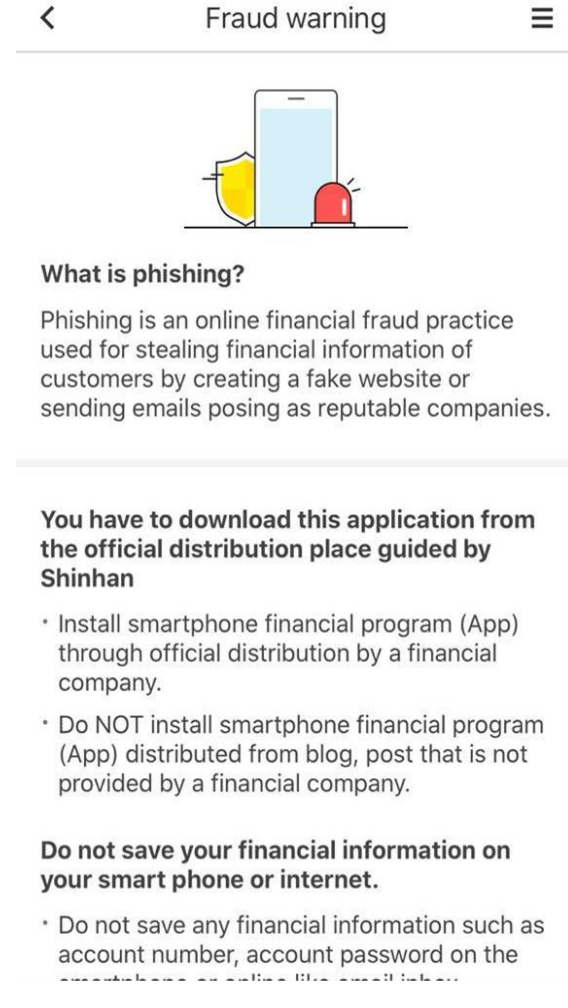
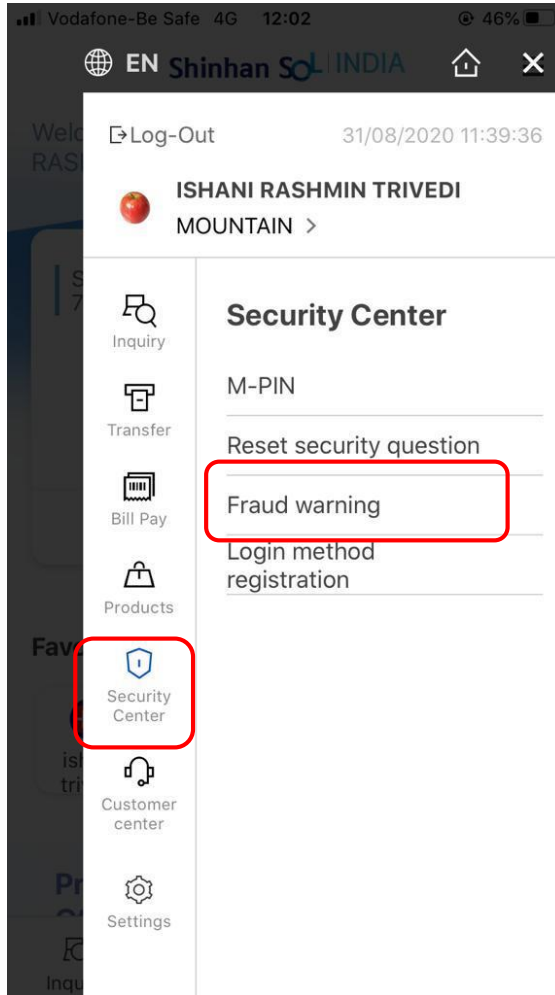
Security center>Fraud warning

Fraud warnings

Homepage>navigation menu >Security Center icon>Fraud warning

Fraud warning screen consist of

- Informative content page



Security center>
Login method registration

Login method registration

Login page>click change login method
>Select method from popup>Register
OR

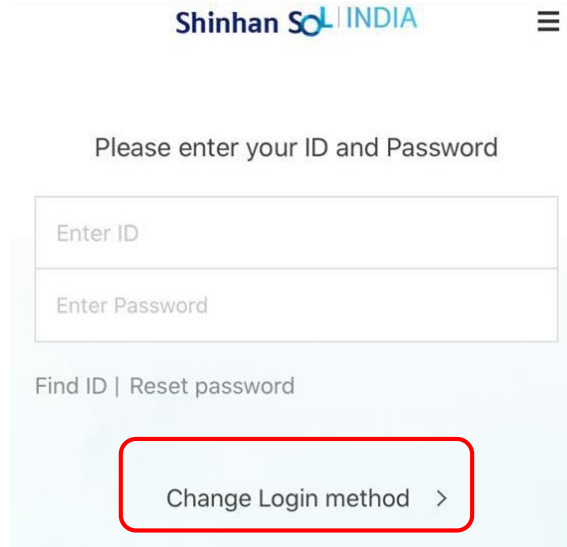
Home page>Navigation menu>Security center>Login method registration

Step 1

Register your simple login method by unregistering the old login method by clicking on "confirm"

Login with ID And password and change with 4 different the registration methods

- Via Pattern Unlock:
- Via Fingerprint option
- 6digit password
- Face ID(for IOS Device only)



Shinhan SOL INDIA

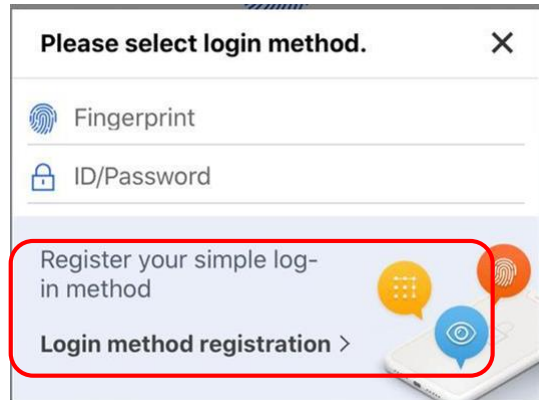
Please enter your ID and Password

Enter ID

Enter Password

Find ID | Reset password

Change Login method >



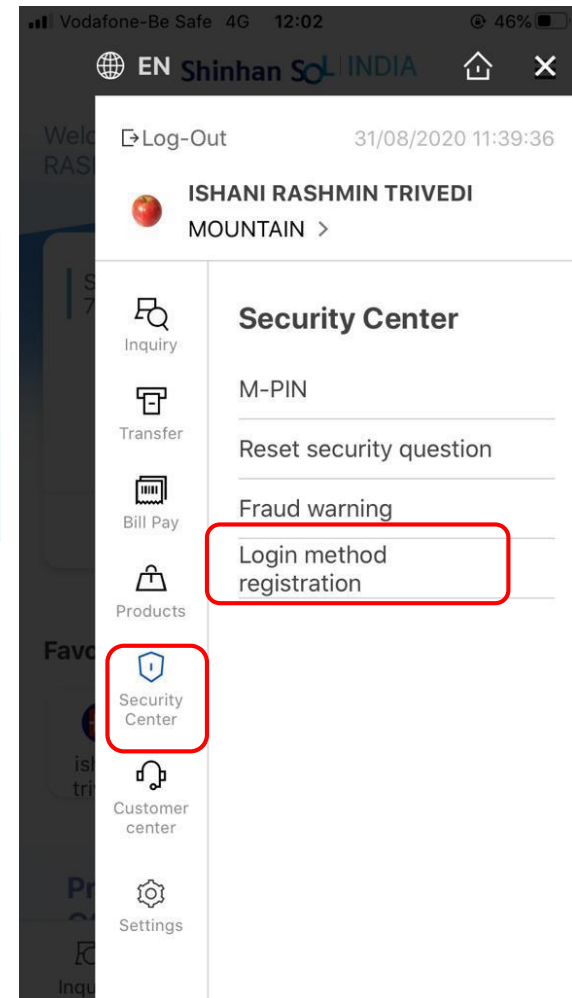
Please select login method.

Fingerprint

ID/Password

Register your simple login method

Login method registration >



Vodafone-BE Safe 4G 12:02 46%

EN Shinhan SOL INDIA

Log-Out 31/08/2020 11:39:36

ISHANI RASHMIN TRIVEDI
MOUNTAIN >

Security Center

M-PIN

Reset security question

Fraud warning

Login method registration

Products

Security Center

Customer center

Settings

Login method registration

(Finger print)

Step 1

Login with ID And password and change with 4 different the registration methods

- Via Fingerprint option
- Via Pattern Unlock:
- 6digit password
- Face ID(for IOS Device only)

Register via fingerprint option

- Select Fingerprint option icon.
- Enter M-PIN and then place the finger to authenticate the fingerprint and done.
- Click on confirm button.

<

Login method registration

Fingerprint Authentication


Login with your registered fingerprint unlock option in your mobile phone.

Pattern

Login with your registered Pattern unlock option in your mobile phone.

Simple Password

Login with your 6 digit password.



Fingerprint has registered.

Confirm

Security device verification





×

Enter M-PIN

— — — — —

Enter PIN 6digit

×


1	2	3	4
5	6	7	8
	9		0
		Confirm	


Login method registration (Pattern)


Step 1


Register via Pattern option


- Select Pattern unlock method,
- Enter M-PIN
- Click on confirm button.

 Login method registration


Fingerprint Authentication
Login with your registered fingerprint unlock option in your mobile phone.





Pattern
Login with your registered Pattern unlock option in your mobile phone.

Simple Password
Login with your 6 digit password.

Security device verification 

Enter M-PIN
— — — — —

Enter PIN 6digit 

1	2	3	4
5	6	7	8
	9		0
		Confirm	

Login method registration (Pattern)


Step 2

Register via Pattern option

- Draw the desired pattern
- Draw the pattern again to confirm.
- Click on confirm button.


Pattern registration ×

Please draw the Pattern .



A 3x3 grid of nine grey dots arranged in three rows and three columns, intended for drawing a pattern.

Draw your Pattern again.



A 3x3 grid of nine grey dots arranged in three rows and three columns, intended for drawing a pattern to confirm the previous one.



Pattern has registered.

Confirm


Login method registration


(Simple password)


Step 1


Register via Simple password option


- Select Pattern unlock method,
- Enter M-PIN
- Click on confirm button.

 Login method registration


Fingerprint Authentication
Login with your registered fingerprint unlock option in your mobile phone. 





Pattern
Login with your registered Pattern unlock option in your mobile phone. 

Simple Password
Login with your 6 digit password. 

Security device verification 

Enter M-PIN

Enter PIN 6digit 

1	2	3	4
5	6	7	8
	9		0
		Confirm	

Login method registration

(Simple password)

Step 2

Register via Simple password option

- Select 6 Digit password.
- Enter desired digits twice and set the password.
- Click on confirm button.

Simple password registration X

Vodafone-BE Safe 22:49

21%

Please enter password

1	2	3	4
5	6	7	8
9	0		
		Confirm	

Please re-enter the password

1	2	3	4
5	6	7	8
9	0		
		Confirm	



**Simple Password has
registered.**

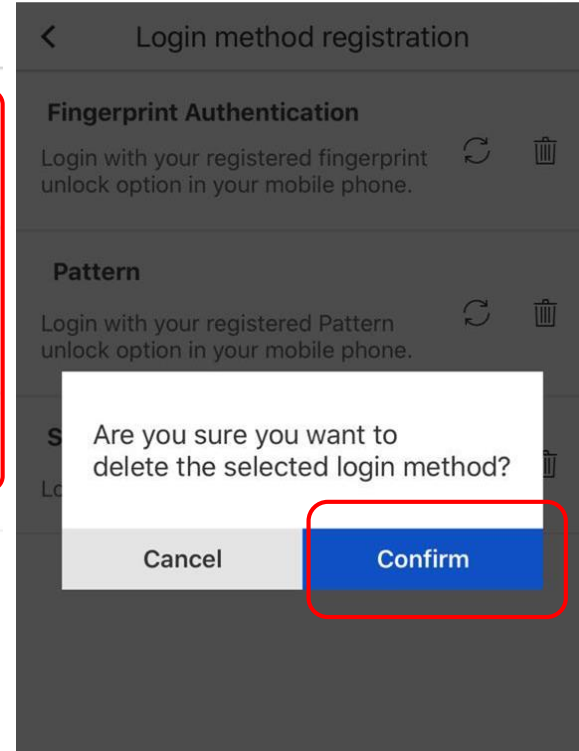
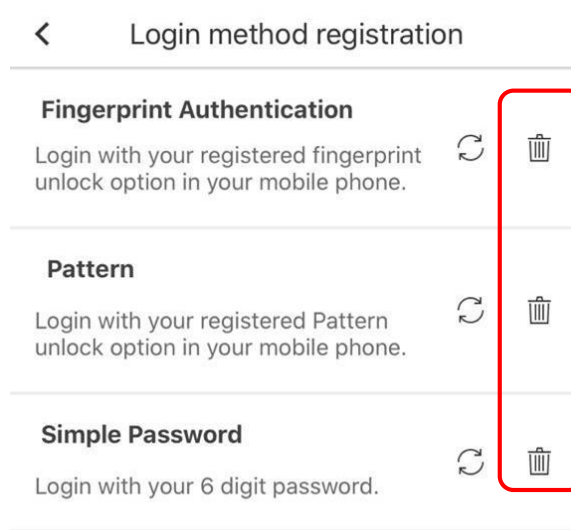
Confirm

Delete Login method registration

Login page>click change login method
>Select method from popup>Register
OR
Home page>Navigation menu>Security
center>Login method registration

Step 1

- Delete any Login registration method by clicking on delete icon
- Click on confirm button.



Delete Login method registration

Step 2





- Enter M-PIN
- Click on confirm button.
- The registered login method will be deleted.
- Click on confirm.

Security device verification ×

Enter M-PIN

— — — — —

Enter PIN 6digit ×

1	2	3	
4	5	6	7
	8	9	0
		Confirm	



Simple Password has deleted.

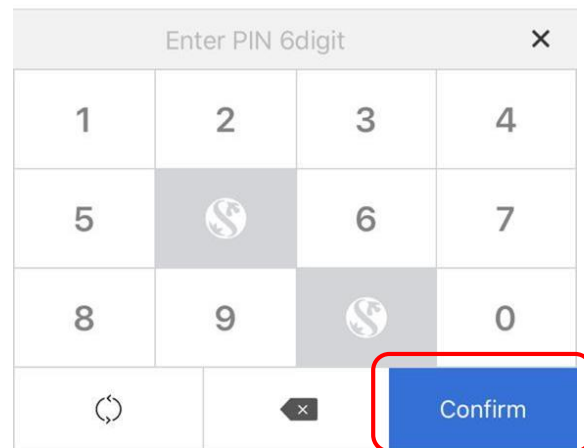
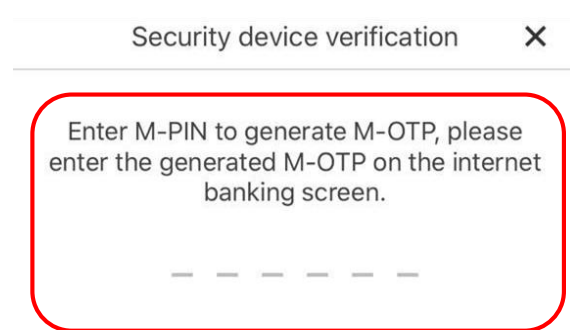
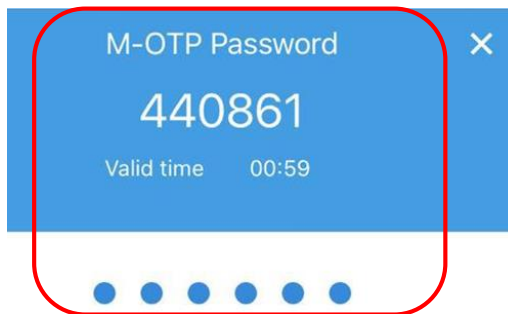
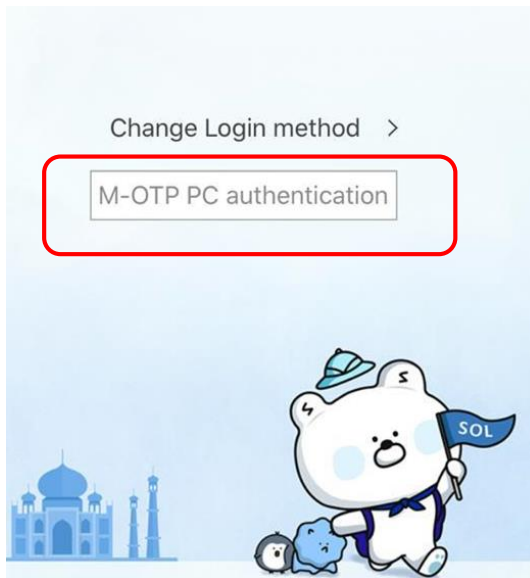
Confirm

M-OTP

M-OTP

Step 1

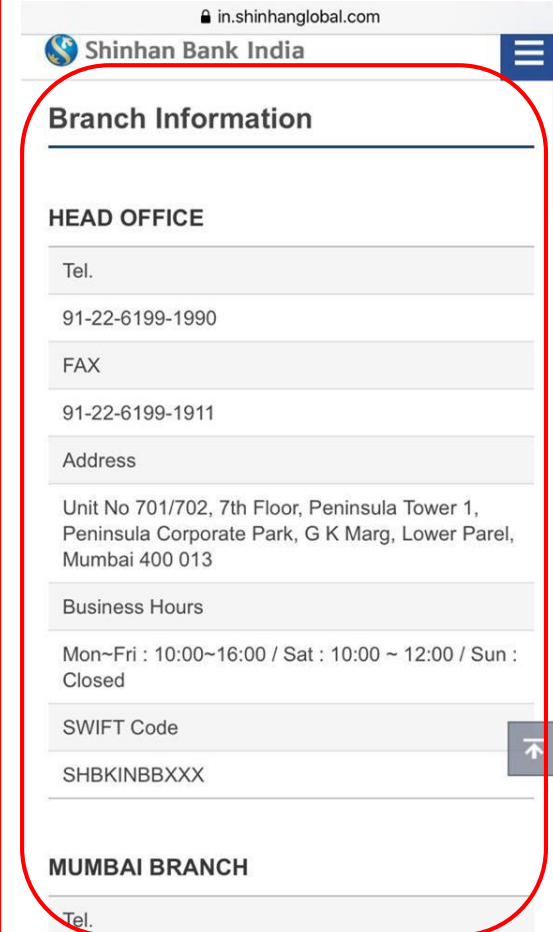
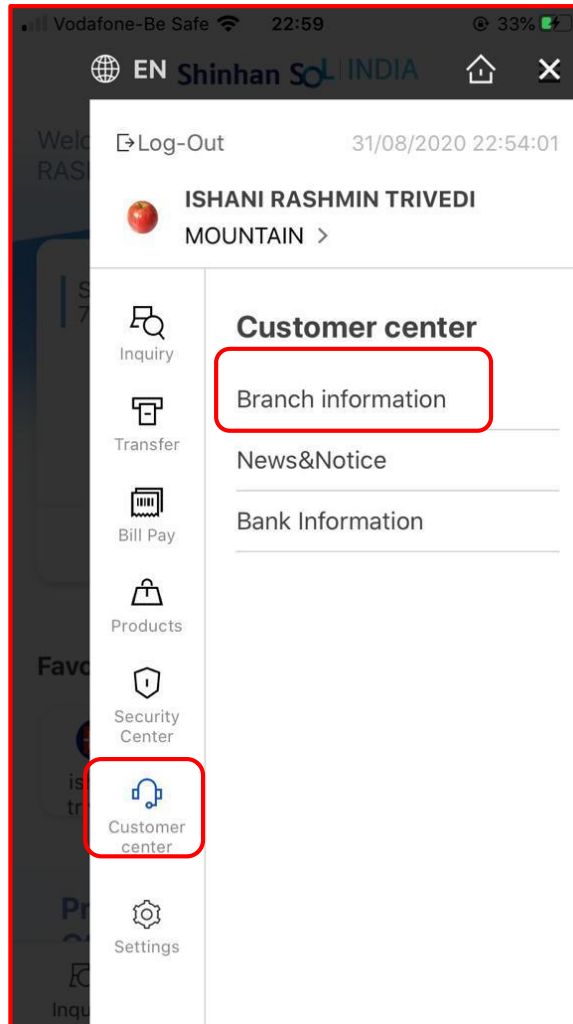
- Click M-OTP authentication from login page
- Enter your registered M-PIN
- Click on confirm
- M-OTP will display



Customer center

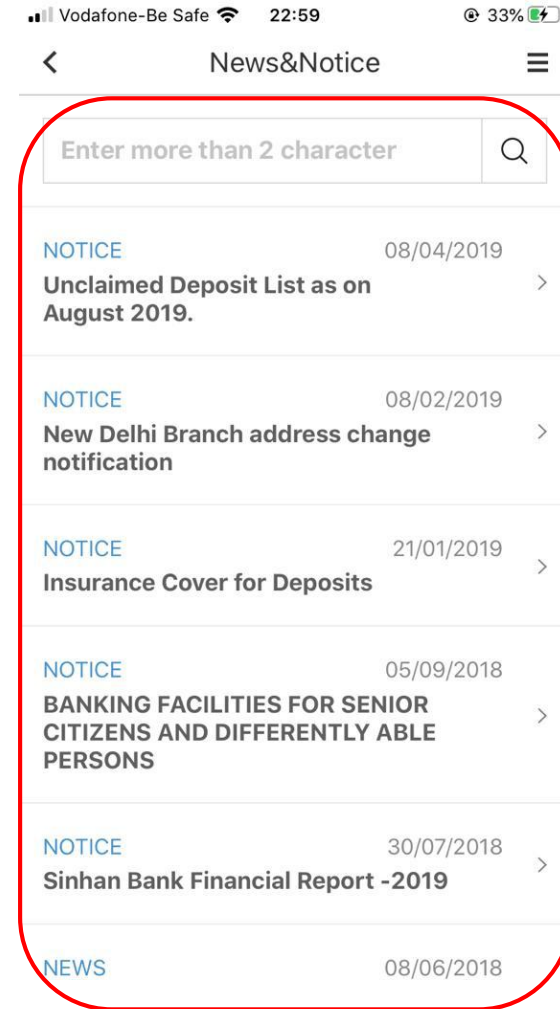
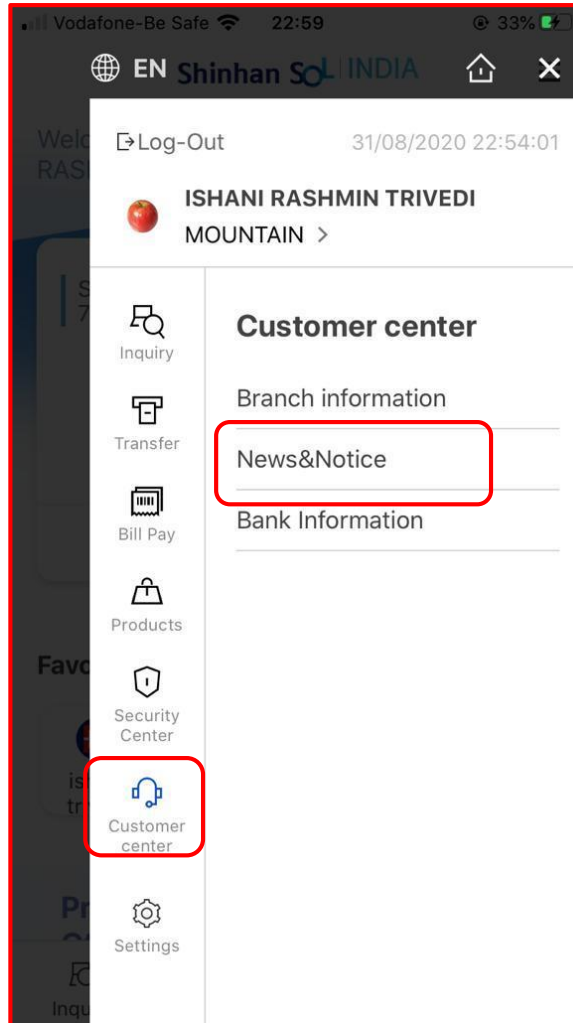
Customer center>Branch information

- Click on branch information to get the details for all the Shinhan Bank India all Branch



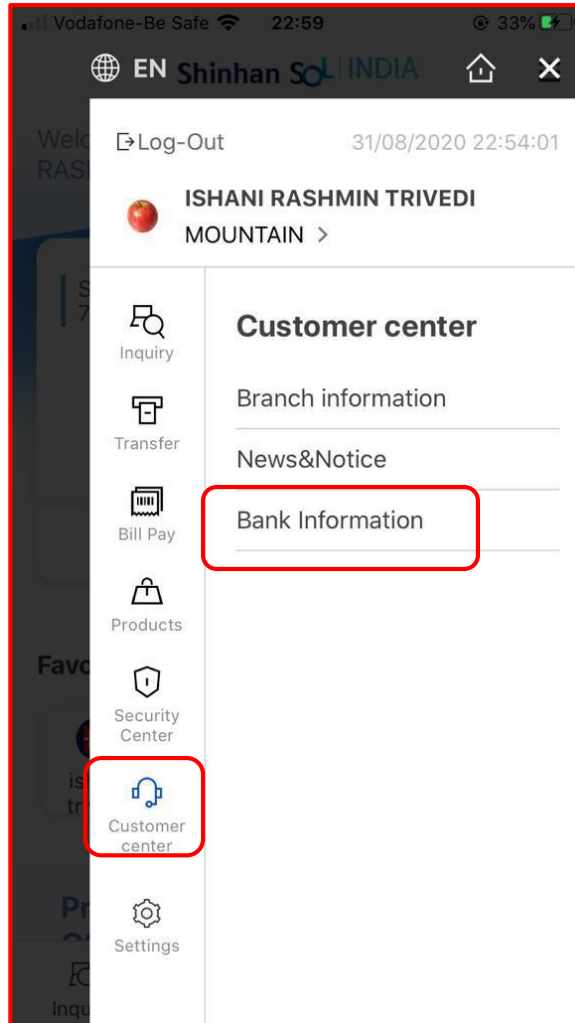
Customer center> News & Notice

- Click on News & Notice to get the latest Bank news and notice
- Click on search tab and do smart search for particular finding.



Customer center> Bank information

- Click on Bank information for informative content which consist the of vision of bank by CEO

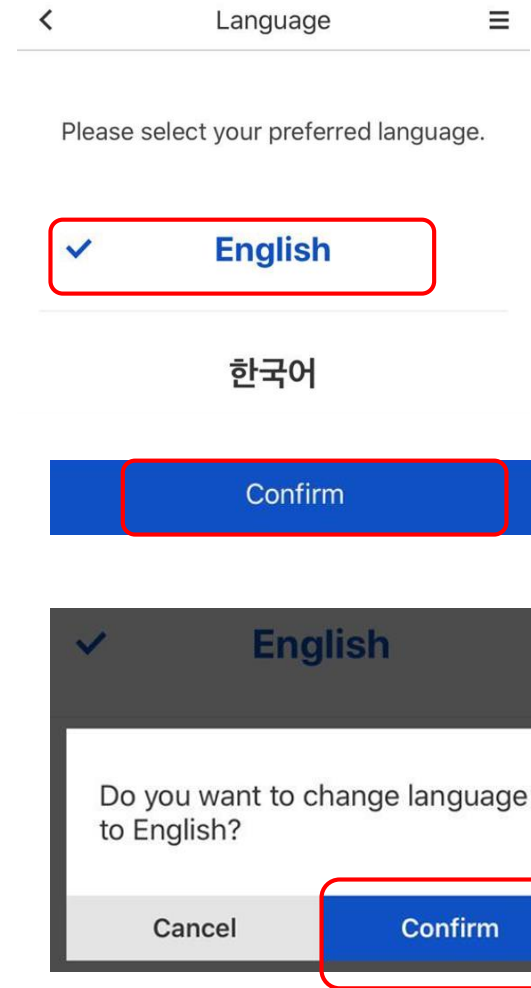
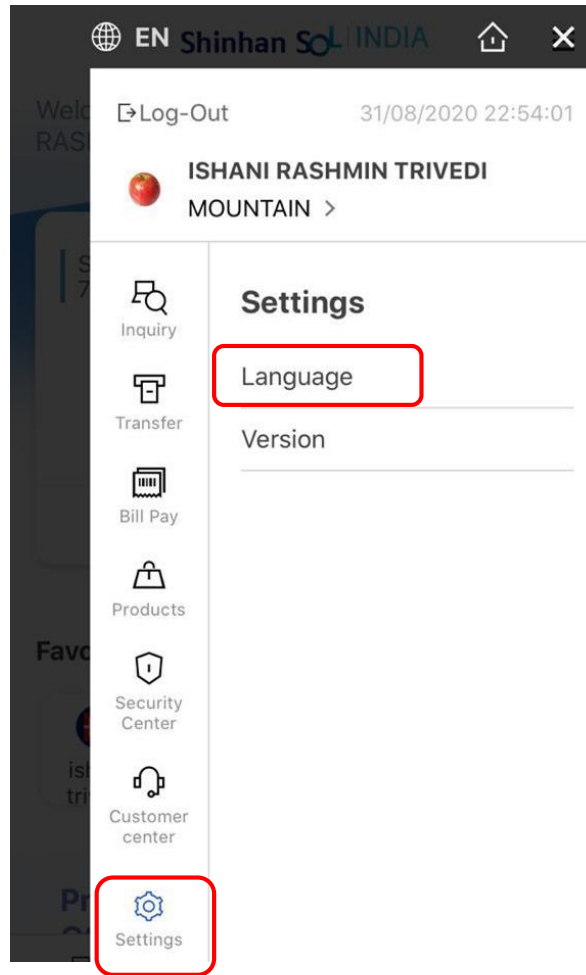


Settings

Settings> Language

Homepage>navigation
menu>settings>language

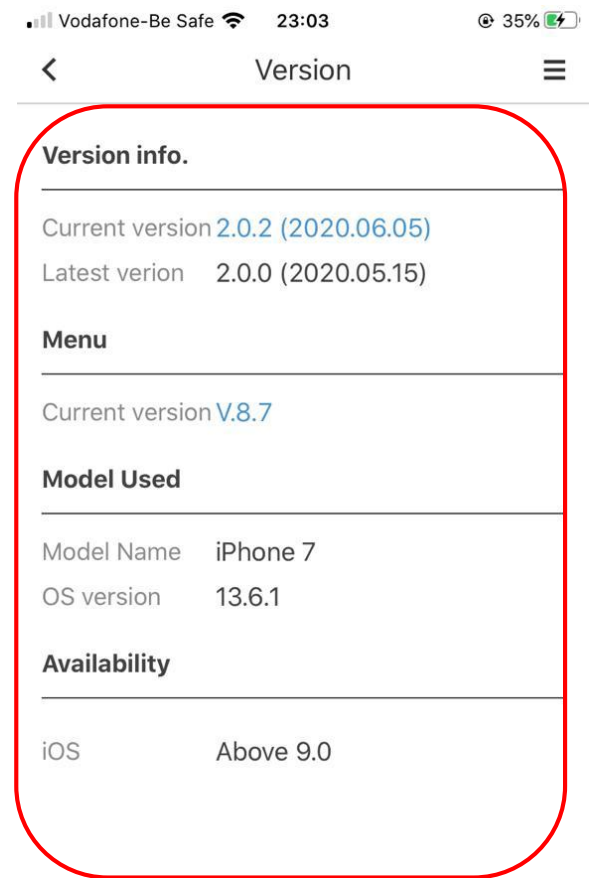
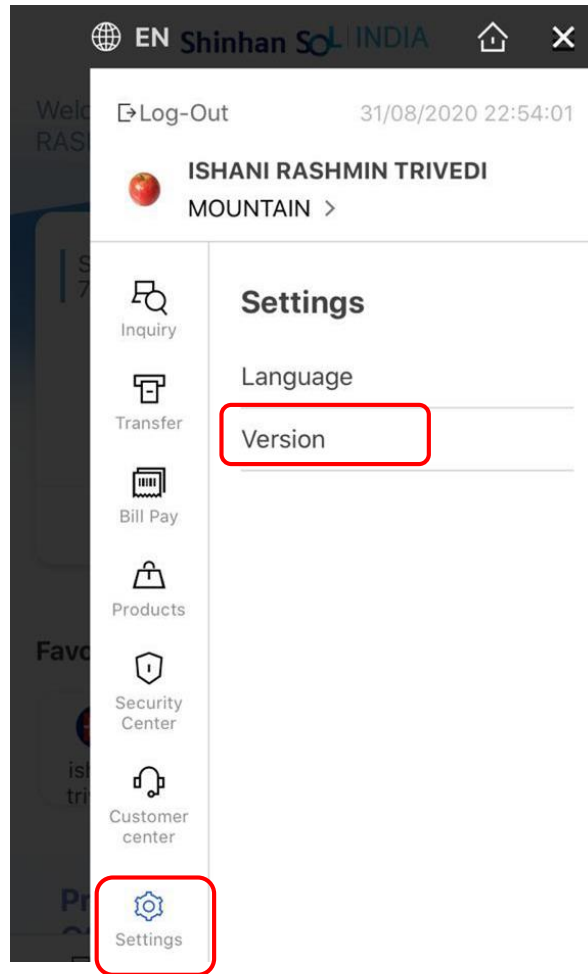
- Select the Language english or korea (for the app)
- Click on confirm button after selecting the language
- Agree the popup by clicking on confirm button



Settings> Version

Homepage>navigation
menu>settings>Version

- It will consist version information like:
 - Menu, model used, availability.



Thankyou