



BANKING FACILITIES FOR SENIOR CITIZENS AND DIFFERENTLY ABLE PERSONS

Senior Citizen

- An Individual who has attained the age of 60 years and above.

Differently Able Persons

- Visually challenged persons
- Old and incapacitated persons and persons with Autism, Cerebral Palsy, Mental retardation and Multiple disabilities.

Facilities to Senior Citizens and Differently able Persons

1. Shinhan Bank will open the deposit accounts as per the banks' policy which is as per the extant guidelines of Reserve Bank of India.
2. Shinhan Bank branch staff will always be helpful and kind and will provide priority in providing services.
3. Shinhan Bank will not insist on physical presence for giving requisition for Cheque books. The collection of cheque book requisition from the customer may be done by the bank branch.
4. Additional facilities to visually impaired customers is detailed in the Customer Service and Deposit Policy of the bank.
5. Door Step Banking may be provided for senior citizens of more than 70 years of age and differently abled or infirm persons. The facilities extended will be for pick-up of cash and instruments and for delivery of demand drafts. Other formalities to be followed as per the policy of the bank.