

Process for claim of unclaimed deposits

As per RBI circular - RBI/2011-12/389 DBOD.No.Leg.BC. 81 /09.07.005/2011-12 February 7, 2012 the list of unclaimed deposits / inoperative accounts which are inactive / inoperative for ten years or more has been displayed on Bank's website. The list so displayed will contain only names of account holders(s) and his/her address in respect of unclaimed deposits / inoperative accounts.

Claim Process:

- I) Claim from Customer - Customer may visit the nearest branch and submit the Unclaimed Deposits claim form (As per annexure) duly filled and signed, along with valid Identity proof document.
- II) Claim from legal heir / Nominee - For claim process, legal heir may visit the nearest branch and submit the Unclaimed Deposits claim form (As per annexure) duly filled and signed, along with following documents.
 - Valid Identity proof of the claimant.
 - Copy of death Certificate of Deposit holder.

For detailed process, please refer to deceased depositor policy.

- III) Claim from Other entities - For claim of other accounts, the Claim form need to be submitted in Company's letter head duly signed by authorized signatories along with valid identity proof.

At the time of submission of claims the original documents have to be produced for the purpose of verification at the branch.